

PB20170058 - Manufacturing Discontinue Notice

MiVoice 5300 IP Phones on MiVoice 5000

MiVoive 6700 Digital Phones

Aastra 340w WiFi Phones

Mitel 650 DECT Phone



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EXECUTIVE SUMMARY

This Manufacturing Discontinue formally announces the phase out of the MiVoice 5300 IP phones.

The IP telephone market has clearly shifted from proprietary IP products over to SIP-based telephones. In line with this shift Mitels strategic direction is today focused on the open SIP standard and our product development as well as our sales focus has clearly evolved towards this technology and its benefits.

With the enhanced functionality and performance of our SIP telephone family in combination with the SIP-based capabilities in MiVoice 5000, the Mitel 6800i series already today represents the majority of our phone sales and consequently the sales volumes of proprietary IP-based telephones have decreased significantly. The Mitel 6800i series is the most competitive range of phones within Mitel today and this is the technology where our R&D efforts is focused on.

PRODUCTS TO BE DISCONTINUED:

MiVoice 5300 IP Phones

PRODUCT NUMBER	DESCRIPTION	REMARKS
20351331	MiVoice 5361 IP (EU)	IP Phone
20350775	MiVoice 5370 IP (EU)	IP Phone
20350776	MiVoice 5380 IP (QWERTY) (EU)	IP Phone
20350788	MiVoice 5380 IP (AZERTY) (FR)	IP Phone

MiVoice 6700 Digital Phones

PRODUCT NUMBER	DESCRIPTION	REMARKS
ATD0011A	AASTRA 6753	Digital Phone
ATD0012A	AASTRA 6755	Digital Phone
ATD0013A	AASTRA 6757	Digital Phone
ATD0027A	AASTRA 6757 INCLUANT FONCTION PO	Digital Phone with Operator function

Aastra 340w WiFi Phones

PRODUCT NUMBER	DESCRIPTION COLOR	MARKET
80F00001AAA-A	A340w handset with charger	EU, AU, NZ
80F00002AAA-A	A340w Dual pack with 1 A340w	EU, AU, NZ
80F00003AAA-A	A340w Quad bundle with 4 A340w	EU, AU, NZ
80F00007AAA-A	A340w handset only	EU, AU, NZ

Aastra 342w WiFi Phones

PRODUCT NUMBER	DESCRIPTION COLOR	MARKET
80F00004AAA-A	A342w handset with charger	EU, AU, NZ
80F00005AAA-A	A342w Dual pack with 1 A342w	EU, AU, NZ
80F00006AAA-A	A342w Quad bundle with 4 A342w	EU, AU, NZ
80F00008AAA-A	A342w handset only	EU, AU, NZ

Mitel 650 DECT Phone

PRODUCT NUMBER	DESCRIPTION COLOR	COMMENT
68629	Mitel 650c (Handset)	
68631	Mitel 650c (Set)	

REPLACEMENT PRODUCTS:

As replacement for IP environments the existing Mitel 6800 SIP phone series or the brand new Mitel 6900 SIP phone series, which will be launched in Q3 2017, is the natural choice offering different models for various needs, supporting a high level of features and functionality.

MiVoice 5300 IP Phones

REPLACEMENT PRODUCTS – SIP RECOMMENDED 6800 SUPPORTED from MiVoice 5000 Rel 6.1SP1, 6873i 6.2, 6900 supported on MiVoice 5000 6.4 resp.)

DESCRIPTION & COLOR	PRIMARY (PARTN #)	SECONDARY
MiVoice 5361 IP (EU)	6863 (80C00005AAA-A) 6865 (80C00001AAA-A)	6920 (50006767)
MiVoice 5370 IP (EU)	6865 (80C00001AAA-A) 6867 (80C00002AAA-A)	6930 (50006769)
MiVoice 5380 IP (QWERTY) (EU) MiVoice 5380 IP (AZERTY) (FR)	6867 (80C00002AAA-A) 6869 (80C00003AAA-A) 6873 (50006790)	6940 (50006770)

QWERTY / AZERTY

Mitel 6800 series supports as an option magnetic QWERTY / QWERTZ and AZERTY keyboards for the 6867 and 6869:

- 80C00008AAA-A (QWERTY)
- 80C00013AAA-A (QWERTZ)
- 80C00014AAA-A (AZERTY)

MiVoice 6700 Digital Phones

REPLACEMENT PRODUCTS – SIP RECOMMENDED (6800 SUPPORTED from MiVoice 5000 Rel 6.1SP1, 6873i 6.2, 6900 supported on MiVoice 5000 6.4 resp.)

DESCRIPTION & COLOR	PRIMARY (PARTN #)	SECONDARY (PARTN #)
AASTRA 6753	6863 (80C00005AAA-A) 6865 (80C00001AAA-A)	6920 (50006767)
AASTRA 6755	6865 (80C00001AAA-A) 6867 (80C00002AAA-A)	6930 (50006769)
AASTRA 6757	6867 (80C00002AAA-A) 6869 (80C00003AAA-A)	6940 (50006770)
AASTRA 6757 INCL. FONCTION PO	6873 (50006790)	

Alternatively as digital replacement please refer to the MiVoice 5361, 5370 and 5380 Digital Phone series.

Aastra 340w WiFi Phone

DESCRIPTION & COLOR	PRIMARY (PARTN #)	COMMENT
A340w handset with charger	Mitel 5624 (51302081)	Will be supported in 2017
A340w Dual pack with 1 A340w	Mitel 5624 (51302081)	Will be supported in 2017
A340w Quad bundle w. 4 A340w	Mitel 5624 (51302081)	Will be supported in 2017
A340w handset only	Mitel 5624 (51302081)	Will be supported in 2017

Aastra 342w WiFi Phone

DESCRIPTION & COLOR	PRIMARY	RECCOMANDATION
A342w handset with charger	No replacement	Please use the Last Time Buy order option to cover the future needs
A342w Dual pack with 1 A342w	No replacement	Please use the Last Time Buy order option to cover the future needs
A342w Quad bundle with 4 A342w	No replacement	Please use the Last Time Buy order option to cover the future needs
A342w handset only	No replacement	Please use the Last Time Buy order option to cover the future needs

Mitel 650 DECT Phone

By introduction of Mitel 6x2d v2 the wideband feature of the 650c is supported now by all 612d v2, 622d v2 and 632d v2. The natural replacement of the 650c is the 622d v2.

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
68629	Mitel 650c (Handset)	Mitel 612d v2 (Handset)	50006866
68631	Mitel 650c (Set)	Mitel 622d v2	50006864

MANUFACTURE DISCONTINUE SCHEDULE

DEVICES, MAINTENANCE AND SUPPORT

MiVoice 5300 IP Phones

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales (while inventory supplies last)	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

MiVoice 6700 Digital Phones

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July, 15 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales (while inventory supplies last)	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Aastra 340w WiFi Phones

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	Not applicable
• End of new sales / End of add on sales	July 31, 2017 (while inventory supplies last)
• End of Life (Active support)	December 2017
• End of Technical support (passive support)	December 2018

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Aastra 342w WiFi Phones

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order / End of new sales	December 15, 2017
• End of add on sales (while inventory supplies last)	December 31, 2017
• End of Life (Active support) See note 1)	December 2017
• End of Technical support (passive support)	December 2018

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Mitel 650 DECT Phone

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales (while inventory supplies last)	July 15, 2018
• End of Life (Active support)	December 2018
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

MAINTENANCE AND SUPPORT

Maintenance and support will be available as defined in the terms below until the end of technical support.

WARRANTY OBLIGATIONS

All hardware warranty and enhanced hardware warranty obligations will be honoured per terms and conditions of applicable warranty.

TECHNICAL SUPPORT AND SUSTAINING

THROUGH END OF LIFE (ACTIVE SUPPORT)

- R&D Support limited to the latest firmware 1)
- Critical bug fixes as required (off long term support release stream) (see note 1)
- Live Phone Support
- KB
- Web Tickets

Active sustaining continues based on the latest published GA release of firmware for the applicable model.

Customers requiring critical fixes must upgrade to latest GA software first and replicate the issue on the latest GA release appropriate for that model prior to escalation to technical support. Critical fixes will only be released 1) based on the latest GA published software for each model. Product GA firmware and documentation can be accessed via Mitel.com.

1) Note: For Aastra 340w and 342w no new SW release possible. Please ask for latest SW release.

THROUGH END OF TECHNICAL SUPPORT (PASSIVE SUPPORT)

- No R&D
- Phone Support
- Web Tickets
- Best Effort for catastrophic failures/critical issues
- KB
- Repair

Passive sustaining continues to provide product support via available interfaces (phone, web etc.). No new firmware releases or fixes will be made available post active sustaining stop date (End of Life) but general configuration, troubleshooting support continues. There will be no R&D involvement during passive sustain phase.

MARKETING MATERIAL

Marketing material will be available until sales-stop, thereafter the marketing material will be phased out and removed from general access.

PRODUCT DOCUMENTATION

End-user documentation such as User Guides and Quick Reference Guides will remain available on-line until end of passive sustaining, printed versions will be phased out at sales stop.

ORDERING INFORMATION

Information related to the products phased out with this Manufacturing Discontinuation notice will be removed from the Ordering Information document/tools according to the date for sales stop, or (per product) when stock is sold out.

NOTICE

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