

# PB20170060 - Manufacturing Discontinue Notice

MiVoice 5300 IP Phones on MiVoice 400  
Mitel 650 DECT Phone

July 2017



<b>EXECUTIVE SUMMARY</b> .....	<b>3</b>
<b>PRODUCTS TO BE DISCONTINUED:</b> .....	<b>3</b>
<b>REPLACEMENT PRODUCTS:</b> .....	<b>4</b>
<b>MANUFACTURE DISCONTINUE SCHEDULE</b> .....	<b>5</b>
DEVICES, MAINTENANCE AND SUPPORT .....	5
MAINTENANCE AND SUPPORT .....	6
WARRANTY OBLIGATIONS .....	6
TECHNICAL SUPPORT AND SUSTAINING .....	6
<i>THROUGH END OF LIFE (ACTIVE SUPPORT)</i> .....	6
<i>THROUGH END OF TECHNICAL SUPPORT (PASSIVE SUPPORT)</i> .....	6
MARKETING MATERIAL .....	6
PRODUCT DOCUMENTATION .....	6
ORDERING INFORMATION .....	7

## EXECUTIVE SUMMARY

This Manufacturing Discontinue notice formally announces the phase out of the MiVoice 5300 IP and Office IP phones.

The IP telephone market has clearly shifted from proprietary IP products over to SIP-based telephones. In line with this shift Mitels strategic direction is today focused on the open SIP standard and our product development as well as our sales focus has clearly evolved towards this technology and its benefits.

With the enhanced functionality and performance of our SIP telephone family in combination with the SIP-based capabilities in MiVoice 400, the Mitel 6800i series already today represents the majority of our phone sales and consequently the sales volumes of proprietary IP-based telephones have decreased significantly. The Mitel 6800i and the new 6900 series, which will be launched in Q3 2017, are the most competitive ranges of phones within Mitel today and are the terminal families where our R&D efforts is focused on.

## PRODUCTS TO BE DISCONTINUED:

### MiVoice 5300 IP Phones

PRODUCT NUMBER	DESCRIPTION	REMARKS
20351331	MiVoice 5361 IP (EU)	
20350775	MiVoice 5370 IP (EU)	
20350776	MiVoice 5380 IP (QWERTY) (EU)	
20350788	MiVoice 5380 IP (AZERTY) (FR)	
80B00001ACH-A	Set 5361 IP Phone & Licence	
80B00002ACH-A	Set 20*5361 IP Phone & Lic.	
80B00003ACH-A	Set 50*5361 IP Phone & Lic.	
80B00004ACH-A	Set 5370 IP Phone & Licence	
80B00005ACH-A	Set 20*5370 IP Phone & Lic.	
80B00006ACH-A	Set 50*5370 IP Phone & Lic.	
80B00007ACH-A	Set 5380 IP Phone & Licence	
80B00008ACH-A	Set 20*5380 IP Phone & Lic.	

### MiVoice Office IP Phones

PRODUCT NUMBER	DESCRIPTION COLOR	REMARKS
20350404	Office 70IP (w/o power supply)	
20351377	Office 80IP (Movistar)	
419194	OFFICE 80IP PT NERIS	
419204	OFFICE 70IP PT NERIS	

### Mitel 650 DECT Phone

PRODUCT NUMBER	DESCRIPTION	REMARKS
68629	Mitel 650c (Handset)	
68631	Mitel 650c (Set)	

## REPLACEMENT PRODUCTS:

As replacement for IP environments the existing Mitel 6800 SIP phone series or the brand new Mitel 6900 SIP phone series, which will be launched in Q3 2017, is the natural choice offering different models for various needs, supporting a high level of features and functionality.

### MiVoice 5300 IP Phones

REPLACEMENT PRODUCTS – SIP RECOMMENDED (6900 SUPPORTED ON MiVoice 400 Rel 5.0 HF1)

DESCRIPTION & COLOR	PRIMARY (PARTN #)	SECONDARY
MiVoice 5361 IP (EU)	6863 (80C00005AAA-A) 6865 (80C00001AAA-A)	6920 (50006767)
MiVoice 5370 IP (EU)	6865 (80C00001AAA-A) 6867 (80C00002AAA-A)	6930 (50006769)
MiVoice 5380 IP (QWERTY) (EU) MiVoice 5380 IP (AZERTY) (FR)	6867 (80C00002AAA-A) 6869 (80C00003AAA-A) 6873 (50006790)	6940 (50006770)

#### QWERTY / AZERTY

Mitel 6800 series supports as an option magnetic QWERTY / QWERTZ and AZERTY keyboards for the 6867 and 6869:

- 80C00008AAA-A (QWERTY)
- 80C00013AAA-A (QWERTZ)
- 80C00014AAA-A (AZERTY)

### MiVoice Office IP Phones

DESCRIPTION & COLOR	PRIMARY (PARTN #)	REMARKS
Office 70IP (w/o power supply)	No replacement	Please use the LBT option
Office 80IP (Movistar)	No replacement	Please use the LBT option
OFFICE 80IP PT NERIS	No replacement	Please use the LBT option
OFFICE 70IP PT NERIS	No replacement	Please use the LBT option

## Mitel 650 DECT Phone

By introduction of Mitel 6x2d v2 the wideband feature of the 650c is supported now by all 612d v2, 622d v2 and 632d v2. The natural replacement of the 650c is the 622d v2.

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
68629	Mitel 650c (Handset)	Mitel 612d v2 (Handset)	50006866
68631	Mitel 650c (Set)	Mitel 622d v2	50006864

## MANUFACTURE DISCONTINUE SCHEDULE

### DEVICES, MAINTENANCE AND SUPPORT

#### MiVoice 5300 IP Phones

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales (while inventory supplies last)	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

**Note:** Inventory made available whilst stocks last and may not be available through final sales stop date.

#### MiVoice Office IP Phones

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales (while inventory supplies last)	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

**Note:** Inventory made available whilst stocks last and may not be available through final sales stop date.

## Mitel 650 DECT Phone

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales (while inventory supplies last)	July 15, 2018
• End of Life (Active support)	December 2018
• End of Technical support (passive support)	December 2021

**Note:** Inventory made available whilst stocks last and may not be available through final sales stop date.

## MAINTENANCE AND SUPPORT

Maintenance and support will be available as defined in the terms below until the end of technical support.

## WARRANTY OBLIGATIONS

All hardware warranty and enhanced hardware warranty obligations will be honoured per terms and conditions of applicable warranty.

## TECHNICAL SUPPORT AND SUSTAINING

### THROUGH END OF LIFE (ACTIVE SUPPORT)

- R&D Support limited to the latest firmware 1)
- Critical bug fixes as required (off long term support release stream) (see note 1)
- Live Phone Support
- KB
- Web Tickets

Active sustaining continues based on the latest published GA release of firmware for the applicable model. Customers requiring critical fixes must upgrade to latest GA software first and replicate the issue on the latest GA release appropriate for that model prior to escalation to technical support. Critical fixes will only be released 1) based on the latest GA published software for each model. Product GA firmware and documentation can be accessed via [Mitel.com](http://Mitel.com).

### THROUGH END OF TECHNICAL SUPPORT (PASSIVE SUPPORT)

- No R&D
- Phone Support
- Web Tickets
- Best Effort for catastrophic failures/critical issues
- KB
- Repair

Passive sustaining continues to provide product support via available interfaces (phone, web etc.). No new firmware releases or fixes will be made available post active sustaining stop date (End of Life) but general configuration, troubleshooting support continues. There will be no R&D involvement during passive sustain phase.

## MARKETING MATERIAL

Marketing material will be available until sales-stop, thereafter the marketing material will be phased out and removed from general access.

## PRODUCT DOCUMENTATION

End-user documentation such as User Guides and Quick Reference Guides will remain available on-line until end of passive sustaining, printed versions will be phased out at sales stop.

## ORDERING INFORMATION

Information related to the products phased out with this Manufacturing Discontinuation notice will be removed from the Ordering Information document/tools according to the date for sales stop, or (per product) when stock is sold out.

## NOTICE

The information contained in this document is believed to be accurate in all respects but is not warranted by Mitel Networks™ Corporation (MITEL®). Mitel makes no warranty of any kind with regards to this material, including, but not limited to, the implied warranties of merchant-ability and fitness for a particular purpose. The information is subject to change without notice and should not be construed in any way as a commitment by Mitel or any of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes.

No part of this document can be reproduced or transmitted in any form or by any means - electronic or mechanical - for any purpose without written permission from Mitel Networks Corporation.

### Trademarks

Mitel® is a registered trademark of Mitel Networks Corporation.

All trademarks mentioned in this document are the property of their respective owners, including Mitel Networks Corporation. All rights reserved.

® TM Trademark of Mitel Networks Corporation

© Copyright 2017, Mitel Networks Corporation

All rights reserved