

*Manufacturing Discontinuation Notice
Devices on MX-ONE*

MiVoice 4400 IP Phones

MiVoice 4220 Digital Phone

Aastra 340w WIFI Phones

MiVoice MX-ONE DT390/690 Phones

MiVoice MX-ONE DT Accessories Superseded

Mitel 7100a Analog Phones

Aastra A1023i SIP Phone

Mitel 650 DECT Phone



EXECUTIVE SUMMARY	3
PRODUCTS TO BE DISCONTINUED:	3
REPLACEMENT PRODUCTS:.....	6
MANUFACTURE DISCONTINUE SCHEDULE.....	10
DEVICES, MAINTENANCE AND SUPPORT	10
MAINTENANCE AND SUPPORT	12
WARRANTY OBLIGATIONS.....	12
TECHNICAL SUPPORT AND SUSTAINING.....	12
<i>THROUGH END OF LIFE (ACTIVE SUPPORT).....</i>	<i>12</i>
<i>THROUGH END OF TECHNICAL SUPPORT (PASSIVE SUPPORT).....</i>	<i>13</i>
MARKETING MATERIAL.....	13
PRODUCT DOCUMENTATION.....	13
ORDERING INFORMATION	13
CHANGE LOG.....	13

EXECUTIVE SUMMARY

This Manufacturing Discontinuation notice formally announces the phase out of several endpoint product lines used on the Mitel MX-ONE platform in Q3 and Q4 2017. The specific product lines impacted include the MiVoice 4400 IP phones, select models of the MiVoice 4200 Digital phones, the 340w Wifi Handset, 7100a Analog phones, A1023i SIP phone and select models of the DT Phones family.

The IP telephone market has clearly shifted from older legacy technologies (such as H.323, Analog, TDM) to SIP-based telephones. In line with this shift Mitels strategic direction is today focused on the SIP standard and our product development as well as our sales focus has clearly evolved towards this technology and its benefits. With the enhanced functionality and performance of our SIP telephone family in combination with the SIP-based capabilities in MiVoice MX-ONE, the Mitel 6800i series already today represents the majority of our phone sales and consequently the sales volumes of legacy telephones have decreased significantly. The Mitel 6800i and the new 6900 series, which will be launched in Q3 2017, are the most competitive ranges of phones within Mitel today and are the terminal families where our R&D efforts is focused on.

PRODUCTS TO BE DISCONTINUED:

MiVoice 4400 IP Phones

PRODUCT NUMBER	DESCRIPTION	COLOR
DBC42002/01001	Dialog 4420 IP Basic	Light Grey (LG)
DBC42002/02001	Dialog 4420 IP Basic	Dark Grey (DG)
DBC42202/01001	Dialog 4422 IP Office V2	Light Grey (LG)
DBC42202/02001	Dialog 4422 IP Office V2	Dark Grey (DG)
DBC42502/01001	Dialog 4425 IP Vision V2	Light Grey (LG)
DBC42502/02001	Dialog 4425 IP Vision V2	Dark Grey (DG)

MiVoice 4200 Digital Phones

PRODUCT NUMBER	DESCRIPTION	COLOR
DBC22001/01001	Dialog 4220 Digital Lite	Light Grey (LG)
DBC22001/02001	Dialog 4220 Digital Lite	Dark Grey (DG)
DBC22201/02001	Dialog 4222 Digital Office	Dark Grey (DG)

Aastra 340w WiFi Phones

PRODUCT NUMBER	DESCRIPTION	MARKET
80F00001AAA-A	A340w handset with charger	EU, AU, NZ
80F00002AAA-A	A340w Dual pack with 1 A340w	EU, AU, NZ
80F00003AAA-A	A340w Quad bundle with 4 A340w	EU, AU, NZ
80F00007AAA-A	A340w handset only	EU, AU, NZ

Aastra 342w WiFi Phones

PRODUCT NUMBER	DESCRIPTION	MARKET
80F00004AAA-A	A342w handset with charger	EU, AU, NZ
80F00005AAA-A	A342w Dual pack with 1 A342w	EU, AU, NZ
80F00006AAA-A	A342w Quad bundle with 4 A342w	EU, AU, NZ
80F00008AAA-A	A342w handset only	EU, AU, NZ

Aastra 340w / Aastra 342w WiFi Phone Accessories

PRODUCT NUMBER	DESCRIPTION	COMMENT
2200-37296-001	USB config tool for A34xw	
87-00038AAA-A	Speakerphone Dock A34xw	
87-00039AAA-A	Standard Battery for A34xw	
87-00040AAA-A	Extended Battery for A34xw	
87-00041AAA-A	Silic Case Belt Clip for A340w	
87-00042AAA-A	Silic Case Belt Clip for A342w	
87-00043AAA-A	Belt Clip Assembly for A34xw	
87-00044AAA-A	USB Charger for A34xw	
87-00045AAA-A	Dual Charger for A34xw	
87-00046AAA-A	Quad Charger for A34xw	
87-00047AAA-A	Univ Power Supply Dual Charger	
87-00048AAA-A	Univ Power Supply Quad Charger	

MiVoice MX-ONE DT390/690 Phones

DT390/690 Phones phase out with introduction of Mitel 5613/5614 as replacement.

PRODUCT NUMBER	DESCRIPTION	COMMENT
DPA20051/1	DT390 Cordless Phone LA	
DPA20052/1	DT390 Cordless Phone TH	
DPA20050/1	DT390 Cordless Phone EU, US	
DPA20061/1	DT690 Cordless Phone LA	
DPA20062/1	DT690 Cordless Phone TH	
DPA20065/1	DT690 Bluetooth EU, US	
80E00001AAA-A	DT692	
DPA20060/1	DT690 Cordless Phone EU, US	

MiVoice MX-ONE DT Phone Accessories

DT Phone Accessories are harmonized with same MiVoice Business 56xx Accessories and redundant part numbers phase out.

PRODUCT NUMBER	DESCRIPTION	COMMENT
87L00002AAA-A	DT4x3 Desk Charger EU	
87L00003AAA-A	DT4x3 Desk Charger AU US UK	
87L00004AAA-A	DT4x3 Desk PDM+Charger EU	
87L00005AAA-A	DT4x3 Desk PDM+Charger UK	
87L00006AAA-A	DT4x3 Desk PDM+Charger US	
87L00007AAA-A	DT4x3 Desk PDM+Charger AU	
87L00009AAA-A	DT4x3 Battery pack charger	
BKB201010/1	DT390 Battery Pack	
DPY901803/1	DT690 Security/swivel clip	
DPY901806/1	DT390/690 Security Chain	
DPY901804/1	DT390 Carry case	
87L00015AAA-A	DT413/DT423 Headset adapter QD	
87L00022AAA-A	DT413/DT423 Battery pack	
87L00017AAA-A	DT4x3 Leather case not EX env	
87L00018AAA-A	DT423/DT433 Spare clip wbutton	
87L00020AAA-A	DT4x3 Swivel clip	
EN/LZT103101/1	DECT-IP SARI certificate	
NTM50104	BS Pole mounting set	
SDC90504/1	BS/IPBS outdoor housing	
NTM/SXA101127/1	BS/IPBS mounting bracket 10pcs	
NTK/KRENB101116	BS340/IPBS440 std antenna 10ps	
NTM/KRE101118/1	BS/IPBS directional single Ant	
NTM/KRE101119/1	BS/IPBS Omni direct single Ant	
NTM/KRE101121/1	BS/IPBS directional dual Ant	
BMLNB10109/1	BS/IPBS AC Adapter 230V/24V EU	
87L00012AAA-A	CPDM3 mount Kit 19	
87L00013AAA-A	CPDM3 mount Kit 19	
NTMBS90227/1	Cable set CPDM3 BP	
EN/LZTNB10152/1	BP DECT B-ARI Certificate	

Mitel 7100a Analog Phones

PRODUCT NUMBER	DESCRIPTION COLOR	COMMENT
DBC10621/010	Mitel 7106a Basic Dark Grey	
DBC10621/011	Mitel 7106a Basic Light Grey	
DBC14721/010	Mitel 7147a Medium Dark Grey	
DBC14721/011	Mitel 7147a Medium Light Grey	
DBC18721/010	Mitel 7187a Plus Dark Grey	
DBC18721/011	Mitel 7187a Plus Light Grey	

Aastra A1023i SIP Phone

PRODUCT NUMBER	DESCRIPTION COLOR	COMMENT
DBC41023/110	A1023i POE	

Mitel 650 DECT Phone

PRODUCT NUMBER	DESCRIPTION	COMMENT
68629	Mitel 650c (Handset)	
68631	Mitel 650c (Set)	

REPLACEMENT PRODUCTS:

As replacement for IP environments and where SIP is supported the existing Mitel 6800 SIP phone series or the brand new Mitel 6900 SIP phone series, which will be launched in Q3 2017, is the natural choice offering different models for various needs, supporting a high level of features and functionality. For Switches without SIP support, a Last Time Buy option can be applied to cover the future needs.

MiVoice 4400 IP Phones

REPLACEMENT PRODUCTS – **SIP RECOMMENDED** (6800 SUPPORTED ON MX-ONE 5.0 SP5 HF2, 6.0 SP1 AND LATER, 6900 SUPPORTED ON MX-ONE 6.3 SP1)

DESCRIPTION & COLOR	PRIMARY (PARTN #)	SECONDARY
Dialog 4420 IP Basic LG & DG	6863 (80C00005AAA-A) 6865 (80C00001AAA-A)	6920 (50006767)
Dialog 4422 IP Office V2 LG & DG	6865 (80C00001AAA-A) 6867 (80C00002AAA-A)	6930 (50006769)
Dialog 4425 IP Vision V2 LG & DG	6867 (80C00002AAA-A) 6869 (80C00003AAA-A) 6873 (50006790)	6940 (50006770)

Note:

No replacement for Platforms not supporting SIP. Please use the last time buy order option for the future needs for TSW, BusinessPhone and MD-Evolution platforms.

Mitel will make all reasonable efforts to fulfill last time buy purchase orders from Mitel solution providers listed in this bulletin that are received prior to **November 30, 2017**.

MiVoice 4200 Digital Phones

DESCRIPTION & COLOR	PRIMARY (PARTN #)	SECONDARY
Dialog 4220 Digital Lite LG & DG	Dialog 4222 Digital Office LG	Dialog 4223 Digital Office LG & DG
Dialog 4222 Digital Office DG	Dialog 4222 Digital Office LG	Dialog 4223 Digital Office LG & DG

Aastra 340w WiFi Phone

DESCRIPTION & COLOR	PRIMARY (PARTN #)	COMMENT
A340w handset with charger	Mitel 5624 (51302081)	Will be supported in 2017
A340w Dual pack with 1 A340w	Mitel 5624 (51302081)	Will be supported in 2017
A340w Quad bundle w. 4 A340w	Mitel 5624 (51302081)	Will be supported in 2017
A340w handset only	Mitel 5624 (51302081)	Will be supported in 2017

Aastra 342w WiFi Phone

DESCRIPTION & COLOR	PRIMARY	RECCOMANDATION
A342w handset with charger	No replacement	Please use the Last Time Buy order option to cover the future needs
A342w Dual pack with 1 A342w	No replacement	Please use the Last Time Buy order option to cover the future needs
A342w Quad bundle with 4 A342w	No replacement	Please use the Last Time Buy order option to cover the future needs
A342w handset only	No replacement	Please use the Last Time Buy order option to cover the future needs

MiVoice MX-ONE DT390/690 Phones

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
DPA20051/1	DT390 Cordless Phone LA	Mitel 5613	50006897
DPA20052/1	DT390 Cordless Phone TH	No replacement	-
DPA20050/1	DT390 Cordless Phone EU, US	Mitel 5613	50006897
DPA20061/1	DT690 Cordless Phone LA	Mitel 5614	50006898
DPA20062/1	DT690 Cordless Phone TH	No replacement	-
DPA20065/1	DT690 Bluetooth EU, US	Mitel 5614	50006898
80E00001AAA-A	DT692	Mitel 5614	50006898
DPA20060/1	DT690 Cordless Phone EU, US	Mitel 5614	50006898

MiVoice MX-ONE DT Phone Accessories

DT Phone Accessories are harmonized with same MiVoice Business 56xx Accessories.
Sales Tools will switch to new part numbers.

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
87L00002AAA-A	DT4x3 Desk Charger EU	Mitel 5607/DT4x3 Charger EU	51301123
87L00003AAA-A	DT4x3 Desk Charger AU US UK	Mitel 5607/DT4x3 Charger - Global (excl EU)	51301124
87L00004AAA-A	DT4x3 Desk PDM+Charger EU	Mitel 5603/04/07/DT4x3 Programmer - EU	51301125
87L00005AAA-A	DT4x3 Desk PDM+Charger UK	Mitel 5603/04/07/DT4x3 Programmer - UK	51301126
87L00006AAA-A	DT4x3 Desk PDM+Charger US	Mitel 5603/04/07/DT4x3 Programmer - NA	51301127
87L00007AAA-A	DT4x3 Desk PDM+Charger AU	Mitel 5603/04/0707/DT4x3 Programmer - AU	51301128
87L00009AAA-A	DT4x3 Battery pack charger	Mitel 5607/DT4x3 Battery Pack Charger - Global	51301130
BKB201010/1	DT390 Battery Pack	MITEL 5613/03/DT390 SPARE BATTERY PACK	51015431
DPY901803/1	DT690 Security/swivel clip	MITEL 5604/DT690 SECURITY SWIVEL CLIP	51015434
DPY901806/1	DT390/690 Security Chain	MITEL 5613/14/24/03/04 SECURITY CHAIN	51015435
DPY901804/1	DT390 Carry case	MITEL 5603/DT390 LEATHER CASE	51015437
87L00015AAA-A	DT413/DT423 Headset adapter QD	Mitel 5607/DT4x3 Headset Adapter	51301133
87L00022AAA-A	DT413/DT423 Battery pack	Mitel 5607/DT4x3 Spare Battery Pack	51301143
87L00017AAA-A	DT4x3 Leather case not EX env	Mitel 5607/DT4x3 Leather Case	51301134
87L00018AAA-A	DT423/DT433 Spare clip wbutton	Mitel 5607/DT4x3 Spare Belt Clip	51301135
87L00020AAA-A	DT4x3 Swivel clip	Mitel 5607/DT4x3 Security Swivel Clip	51301136
EN/LZT103101/1	DECT-IP SARI certificate	IP-DECT SARI certificate	51012533
NTM50104	BS Pole mounting set	Pole mounting kit for Outdoor Housing 2	51300486
SDC90504/1	BS/IPBS outdoor housing	Base Station Outdoor Housing v2	51300486
NTM/SXA101127/1	BS/IPBS mounting bracket 10pcs	Base Station Mounting Brackets (10)-spare	51012538
NTK/KRENB101116	BS340/IPBS440 std antenna 10ps	Basestation Standard Antenna (10 pcs)	51012539
NTM/KRE101118/1	BS/IPBS directional single Ant	Basestation Directional Single Ant	51012540

NTM/KRE101119/1	BS/IPBS Omni direct single Ant	Basestation Omni-directional Single Ant	51012541
NTM/KRE101121/1	BS/IPBS directional dual Ant	Basestation Directional Dual Ant	51012543
BMLNB10109/1	BS/IPBS AC Adapter 230V/24V EU	Basestation P/S EU	51012687
87L00012AAA-A	CPDM3 mount Kit 19 (front)	WSM3/CPDM3 Mounting Kit for 19", front	51301140
87L00013AAA-A	CPDM3 mount Kit 19 (reverse)	No replacement	-
NTMBS90227/1	Cable set CPDM3 BP	No replacement	-
EN/LZTNB10152/1	BP DECT B-ARI Certificate	No replacement	-

Mitel 7100a Analog Phones

The 6710 and 6730 Analog phones will be certified with MX-ONE Q4 2017

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
DBC10621/010	Mitel 7106a Basic Dark Grey	Mitel 6710a	ATD0032A
DBC10621/011	Mitel 7106a Basic Light Grey	Mitel 6710a	ATD0032A
DBC14721/010	Mitel 7147a Medium Dark Grey	Mitel 6730a	ATD0033A
DBC14721/011	Mitel 7147a Medium Light Grey	Mitel 6730a	ATD0033A
DBC18721/010	Mitel 7187a Plus Dark Grey	Mitel 6730a	ATD0033A
DBC18721/011	Mitel 7187a Plus Light Grey	Mitel 6730a	ATD0033A

Aastra A1023i SIP Phone

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
DBC41023/110	A1023i POE	Mitel 6863	80C00005AAA-A

Mitel 650 DECT Phone

By introduction of Mitel 6x2d v2 the wideband feature of the 650c is supported now by all 612d v2, 622d v2 and 632d v2. The natural replacement of the 650c is the 622d v2.

PRODUCT NUMBER	DESCRIPTION	REPLACEMENT	PN
68629	Mitel 650c (Handset)	Mitel 612d v2 (Handset)	50006866
68631	Mitel 650c (Set)	Mitel 622d v2	50006864

MANUFACTURE DISCONTINUE SCHEDULE

DEVICES, MAINTENANCE AND SUPPORT

MiVoice 4400 IP Phones

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

MiVoice 4200 Digital Phones

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order /	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Aastra 340w WiFi Phones

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• End of new sales / End of add on sales	July 31, 2017
• Last Time Buy order	Not applicable
• End of Life (Active support) See note 1)	December 2017
• End of Technical support (passive support)	December 2018

Aastra 342w WiFi Phones

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order / End of new sales	December 15, 2017
• End of add on sales	December 31, 2017
• End of Life (Active support) See note 1)	December 2017
• End of Technical support (passive support)	December 2018

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Aastra 34xw WiFi Phones Accessories

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	Not applicable
• End of new sales / End of add on sales	December 31, 2017 / as long as stock is available
• End of Life (Active support)	Not applicable
• End of Technical support (passive support)	Not applicable

Note: Inventory made available whilst stocks last and may not be available through final sales stop date

MiVoice MX-ONE DT390/690 Phones

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	Not applicable
• End of new sales / End of add on sales	October 31, 2017
• End of Life (Active support)	June 2017
• End of Technical support (passive support)	December 2018

Note: Replacemnet DECT Phones available effective May 2017.
Inventory made available whilst stocks last and may not be available through final sales stop date.

MiVoice MX-ONE DT Phone Accessories

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	Not applicable
• End of new sales / End of add on sales	October 31, 2017
• End of Life (Active support)	Not applicable
• End of Technical support (passive support)	Not applicable

Note: Superceding part numbers by switch in sales tools, planned with CPQ Release October 5th.
Inventory made available whilst stocks last and may not be available through final sales stop date.

Mitel 7100a Analog Phones

PHASE OUT SCHEDULE:

DATE:

• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	Not applicable
• End of new sales	December 31, 2017
• End of add on sales	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Aastra A1023i SIP Phone

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales	July 15, 2018
• End of Life (Active support)	December 2019
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

Mitel 650 DECT Phone

PHASE OUT SCHEDULE:	DATE:
• Issuing of Manufacturing Discontinue Notice	July 15, 2017
• Last Time Buy order	December 15, 2017
• End of new sales	December 31, 2017
• End of add on sales	July 15, 2018
• End of Life (Active support)	December 2018
• End of Technical support (passive support)	December 2021

Note: Inventory made available whilst stocks last and may not be available through final sales stop date.

MAINTENANCE AND SUPPORT

Maintenance and support will be available as defined in the terms below until the end of technical support.

WARRANTY OBLIGATIONS

All hardware warranty and enhanced hardware warranty obligations will be honored per terms and conditions of applicable warranty.

TECHNICAL SUPPORT AND SUSTAINING

THROUGH END OF LIFE (ACTIVE SUPPORT)

- R&D Support limited to the latest firmware 1)
- Critical bug fixes as required (off long term support release stream) (see note 1)
- Live Phone Support
- KB
- Web Tickets

Active sustaining continues based on the latest published GA release of firmware for the applicable model.

Customers requiring critical fixes must upgrade to latest GA software first and replicate the issue on the latest GA release appropriate for that model prior to escalation to technical support. Critical fixes will only be released 1) based on the latest GA published software for each model. Product GA firmware and documentation can be accessed via Mitel.com.

1) **Note:** For Aastra 340w and 342w no new SW release possible. Please ask for latest available SW release.

THROUGH END OF TECHNICAL SUPPORT (PASSIVE SUPPORT)

- No R&D
- Phone Support
- Web Tickets
- Best Effort for catastrophic failures/critical issues
- KB
- Repair

Passive sustaining continues to provide product support via available interfaces (phone, web etc.). No new firmware releases or fixes will be made available post active sustaining stop date (End of Life) but general configuration, troubleshooting support continues. There will be no R&D involvement during passive sustain phase.

MARKETING MATERIAL

Marketing material will be available until sales-stop, thereafter the marketing material will be phased out and removed from general access.

PRODUCT DOCUMENTATION

End-user documentation such as User Guides and Quick Reference Guides will remain available on-line until end of passive sustaining, printed versions will be phased out at sales stop.

ORDERING INFORMATION

Information related to the products phased out with this Manufacturing Discontinuation notice will be removed from the Ordering Information document/tools according to the date for sales stop, or (per product) when stock is sold out.

CHANGE LOG

Version 1.1; July 2017; initial published notice

Version 1.2; August 2017; small correction - added replacement part number for "EN/LZT103101/1"

NOTICE

The information contained in this document is believed to be accurate in all respects but is not warranted by Mitel Networks™ Corporation (MITELO). Mitel makes no warranty of any kind with regards to this material, including, but not limited to, the implied warranties of merchant-ability and fitness for a particular purpose. The information is subject to change without notice and should not be construed in any way as a commitment by Mitel or any of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes.

No part of this document can be reproduced or transmitted in any form or by any means - electronic or mechanical - for any purpose without written permission from Mitel Networks Corporation.

Trademarks

Mitel® is a registered trademark of Mitel Networks Corporation.

All trademarks mentioned in this document are the property of their respective owners, including Mitel Networks Corporation. All rights reserved.

® TM Trademark of Mitel Networks Corporation

© Copyright 2017, Mitel Networks Corporation

All rights reserved