

UNIVERGE BLUE® SALES & MARKETING BULLETIN

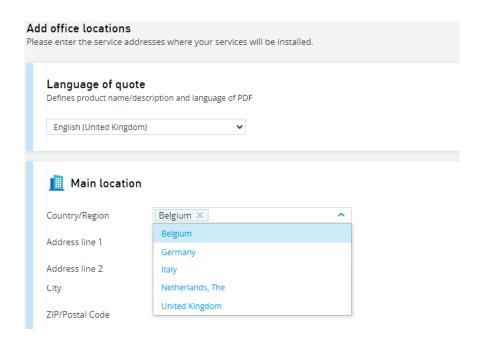


DL59707352 January 12, 2024



COUNTRY SUPPORT FOR BELGIUM

The complete UNIVERGE BLUE service is now available in Belgium, this provides the ability to generate quotes for Belgian customers and source / port telephone numbers. Any UNIVERGE BLUE partner now has the option to select Belgium as a location within their portal and provision services. Sites can be deployed as a single location in Belgium and as multiple locations for organisations that have presence in many countries. Partners are billed in the usual manner for any services that are supplied into Belgium.



Belgium, just like other countries, is included in the pooled minutes bundles that are available per account. Charges only apply to minutes in excess of the pooled bundles per customer account AND to not-included destinations, premium and specialty numbers. Those will be charged on a pay per use basis. Call rate tariffs can be obtained at: https://univerge.blue/rates.



RESOURCES

The following knowledge base articles have been updated to include support for Belgium.

- Adding telephone numbers.
- Porting telephone numbers.
- Porting timeframes.
- International dialing and call threshold limits.
- Porting required data and documents.
- Reserved extensions.
- > International and out of bundle call rates.
- Usage and overage charges.

The Desktop and Mobile apps support German, Dutch and French (Canadian) languages.

LIMITATIONS

The delivery address for hardware terminals can only be selected for locations in the UK or NL.

If you have any questions, please contact your NEC representative.

Sincerely

The NEC UNIVERGE BLUE® Team

