Release Notes

OIP 8.2.0.12

AASTRA

A Mitel Company

SW Version Name:	**OIP 8.2.0.12 – SP4**
Further software enclosed in this Package	Office 1560/1560IP 2.9.7.0 Office Suite 2.5.8.0 Office eDial 2.0.6.0 OIP TSP 8.0.10.0
Release date:	**24 March 2014** [1]

[1] The release date can differ from the release date in your country

1 Purpose

This is the Service Pack 4 of Open Interfaces Platform for Aastra 400 R1.x and Aastra IntelliGate 7.9 and fixes some issues found in OIP 8.2.0.10.

2 Changed Functionality

No changes since OIP 8.2.0.10

3 New Features

No new features since OIP 8.2.0.10

4 Solved issues

4.1 Solved issues since OIP 8.2.0.10

TT#	CSU	ADBT	Title
	All	54826	OIP Tool Box does no more work after upgrade to Java 1.7.0_51
	Switzerland	55201	EWS driver: OIP doesn't start if EWS is connected to an Office 365 EXCH 2013
180856	Switzerland	55207	Lock wait timeout >>Journal Manager OIP DB blocked

5 System Compatibility

Communication system		OIP releases			
		7.9	**8.0**	**8.1**	**8.2**
IntelliGate	I7.8	✓	-	-	-
	I7.9	✓	✓	✓	✓
Aastra 400	R1.0	-	✓	✓	✓
	R1.1	-	-	✓	✓
	R1.2	-	-	-	✓
OpenCom 1000	R5.0	✓	-	-	-
	R5.1	✓	✓	✓	-
	R6.0	-	✓	✓	✓
	R6.1	-	-	-	✓

6 SW Compatibility

Software	Version	Additional Information
Aastra 400 Communication Servers	Release 1.x	
OpenCom 10x0	Release 6.0 and 6.1	No longer compatible with OpenCom 5.1
Aastra IntelliGate	I 7.9	Backward compatibility, can be used to connect I7.9 based Aastra IntelliGate with new Microsoft components, e.g. Microsoft Exchange Server 2010 Please note that Office 1600/1600IP cannot be used
OIP Server	Windows XP Professional SP3 Windows Vista SP2 Windows 7 SP1 Windows 8 Windows 8.1 Windows Server 2003 SP2 Windows Server 2003 R2 Windows Server 2008 SP2 Windows Server 2008 R2 SP1 Windows Server 2012 Windows Server 2012 R2 VMware environment	32-bit & 64-bit operating systems Windows Vista / Windows 7 and Windows 8 / 8.1 Home versions not supported VMware environment tested with Server 2.01 and ESX 3.5.0)

Software	Version	Additional Information
OIP Toolbox	Windows XP Professional SP3 Windows Vista SP2 Windows 7 SP1 Windows 8 / 8.1 Windows Server 2003 SP2 Windows Server 2003 R2 Windows Server 2008 SP2 Windows Server 2008 R2 SP1 Windows Server 2012 Windows Server 2012 R2	32-bit & 64-bit operating systems and Java 1.6 Windows Vista / Windows 7 and Windows 8 Home versions not supported
OIP TSP	Windows XP Professional SP3 Windows Vista SP2 Windows 7 SP1 Windows 8 / 8.1 Windows Server 2003 SP2 Windows Server 2003 R2 Windows Server 2008 SP2 Windows Server 2008 R2 SP1 Windows Server 2012 Windows Server 2012 R2	32-bit & 64-bit operating systems Windows Vista / Windows 7 and Windows 8 / 8.1 Home versions not supported
OIP Exchange Driver	Microsoft Exchange Server 2007 Microsoft Exchange Server 2010 Microsoft Exchange Server 2013 Microsoft Office 365	Microsoft Office 365: Only "Midsize Businesses and Enterprises" plans (E1-E4) supported. "Small Business" plan (P1) not supported.
Office 1560/1560IP	Windows XP Professional SP3 Windows Vista SP2 Windows 7 SP1 Windows 8 [*1] / 8.1 [*1] Windows Server 2003 SP2 Windows Server 2003 R2 Windows Server 2008 SP2 Windows Server 2008 R2 SP1 Windows Server 2012 [*1] Windows Server 2012 R2 [*1]	32-bit & 64-bit operating systems Windows Vista / Windows 7 and Windows 8 / 8.1: Home versions not supported [*1] Office 1560IP is not compatible. Workaround: Use Office 1560 with a 5361IP on the side.

Aastra OfficeSuite	Windows XP Professional SP3 Windows Vista SP2 Windows 7 SP1 Windows 8 / 8.1 Windows Server 2003 SP2 Windows Server 2003 R2 Windows Server 2008 SP2 Windows Server 2008 R2 SP1 Windows Server 2012 Windows Server 2012 R2	32-bit & 64-bit operating systems Requires .Net 2.0 or .Net 3.5 Please install the .Net engine from the OIP Server homepage before installing the suite. Windows Vista / Windows 7 and Windows 8 / 8.1 Home versions not supported
	Local Outlook connectivity supported for Outlook 2007 and 2010, but only 32-bit versions	With Aastra 400 systems local Outlook connectivity requires a client license
Office eDial	Windows XP Professional SP3 Windows Vista SP2 Windows 7 SP1 Windows 8 / 8.1 Windows Server 2003 SP2 Windows Server 2003 R2 Windows Server 2008 SP2 Windows Server 2008 R2 SP1 Windows Server 2012 Windows Server 2012 R2	32-bit & 64-bit operating systems Windows Vista / Windows 7 and Windows 8 / 8.1 Home versions not supported
	Local Outlook connectivity supported for Outlook 2007, 2010 and 2013, but only 32-bit versions	

7 Important Hints / Restrictions

7.1 Microsoft Exchange synchronisation

Double calendar events
If one opens a new calendar entry in OfficeSuite and immediately afterwards modifies it, this results in two independent entries, both exist then in OIP and Exchange.
The problem can be avoided or one of the duplicates can be deleted to solve the problem

Wrong name in new contact entry
Sometimes if a new private contact is entered within the private contacts of the OIP toolbox, the name will be overwritten with "new Contact". Modifying this entry re-inserting the correct name solves this problem.

Problem using public folders in Exchange 2010 and 2013
Due to limits within the Exchange Server Throttling Policy (property >> EwsMaxSubscriptions) (too many subscriptions) the usage of large numbers of public folders may be restricted (change Throttling Policy to overcome the problem) or even not be possible (within Exchange 365 the number of subscriptions cannot be increased).

7.2   Licensing

Old IntelliGate licenses stored in CS
Within OIP solutions, where several independent CS connected to one OIP, for historical reasons a part of the licenses may be stored within the CS. In this situation the functionality licensed within one of the CS may not work on this dedicated CS. To overcome this problem Aastra will issue the OIP licenses of all connected CS centralized within the oip.lic file (the new oip.lic file will be provided for free). Please contact your Aastra support team, if you need help overcoming this problem.

7.3   Office 1560/1560IP and Aastra 1560/1560ip

OIP 8.2.0.12 will automatically use the Office 1560IP version enclosed in this OIP package, which is only compatible with Aastra 400. If OIP 8.2.0.12 shall be used together with an IntelliGate I7.9 system, this version of Office 1560IP cannot be used due to incompatibilities with the media stream and a dedicated 1560IP version. For IntelliGate the Office 1560IP version 2.6.5.0 must be downloaded and installed manually.

DECT handsets as Office 1560 terminals can only be used with twin comfort and aren't working in a one number configuration.

Office Suite and Office 1560/1560IP are not working in parallel for the same user.

Office 1560/1560IP and Aastra 1560/1560ip can be used on the same Aastra 400 system, but not on the same PC / for the same user.

Office 1560/1560IP and Aastra 1560/1560ip use the same license and for a given number of licenses the customer can chose any combination of both components up to a maximum number of licenses bought for the overall system.

Aastra 1560 / 1560ip doesn't deactivate screen savers on incoming calls and using a screen saver together with Aastra 1560 / 1560ip may cause problems answering incoming calls while the screen saver is active. Using screen savers together with Aastra 1560 / 1560ip therefore must be avoided.

7.4   Java Runtime Environment

The OIP installation performs automatic update of Java Runtime Environment on the local machine to the version 1.6.0_24. It is important to close all running internet browsers (Internet Explorer, Mozilla Firefox, Google Chrome) as well as any other running Java-Applications (except OIP) before starting OIP installation. Otherwise, Java might not be updated properly and OIP would not start afterwards.

After updating the JRE **it will implicitly be set to update automatically** and this setting must be reset to "manual" within the Java Control Panel (PC Settings ->System control ->Java). Automatic updates to JRE >1.6.0_24 cause inconsistencies and a manual de-installation of newer versions and re-installation of JRE 1.6.0_24 (this can be done using the link on the OIP homepage) may be required.

Obviously manual updates to versions > 1.6.0_24 must also not be done.

7.5   OIP Update

OIP Update Service does not start the installation of client applications on Windows Vista, Windows 7 and Windows 8. Update Service is an interactive system service showing a message box to the user to let confirm the update installation. Windows Vista ,Windows 7 and Windows 8 first show a message that a service wants to interact with the user, the user has to confirm it and only then he can see the message box from Update Service.

In Windows 7 and Windows 8 the 'Interactive Service Detection' system service has to be started and set to automatic start up additionally (per default it is configured to manual start up).