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All GoForward-, Sales- and Service Partner

Department SEN VA UCS AP

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Product Phaseout OpenScape Personal Edition V6

The phaseout of the product OpenScape Personal Edition V6 for the direct and indirect channels in the sales region(s) worldwide has been started. All sales activities relating to new sales and expansions for OpenScape Personal Edition V6 are to be ended according to the milestone dates published below. New service contracts should no longer be entered into and existing lease agreements and service contracts should not be extended after expiration.

Successor Product/Solution

This phaseout has been triggered by the release of the successor product OpenScape Personal Edition V7. The new features and changes can be found in the relevant Sales Information.

The following procedures with corresponding dates have been agreed upon:

Order Stop for the Phaseout Product, End of Central Training

The order stop for OpenScape Personal Edition V6 will take effect on 04 March 2013. At the same time, central training will end.

End of Software Support

The end of software support by development is planned for OpenScape Personal Edition V6 for 31 December 2014. From this point on no more error correction will take place in OpenScape Personal Edition V6, instead the customer must migrate/upgrade to OpenScape Personal Edition V7.

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Order Stop for Expansions and Customer Documentation

No expansions for OpenScape Personal Edition available.

End of Product Activities

All product activities under the responsibility of headquarters will be terminated OpenScape Personal Edition V6 on 30 April 2015. Any other regional product activities and their associated liabilities are the responsibility of the respective sales region.

Requirements for Sales

- All new offers are to be based exclusively on OpenScape Personal Edition V7
- Examine existing contracts for delivery obligations of OpenScape Personal Edition V6 that cannot be met with the current product offering and notify product management of these cases (Mr. Thomas Schmidt)
- Customers with solutions based on OpenScape Personal Edition V6 are to be informed of the upgrade possibility.

Additional information can be found in the Siemens Enterprise Business Area (SEBA) Portal:
<https://www.siemens-enterprise.com/seba>

For further information please contact your person in charge.

sgd. Mike Fasciani
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