

Siemens Enterprise Communications GmbH & Co. KG, SEN VA UCS AP
Hofmannstr. 51, 81379 Muenchen

All GoForward-, Sales- and Service Partner

Department SEN VA UCS AP

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SEN VA USC AP Circular No. 17/2013

Product Phaseout OpenScape Web Collaboration V1

The phaseout of the product OpenScape Web Collaboration V1 for the direct and indirect channels in the sales region(s) worldwide has been started. All sales activities relating to new sales and expansions for OpenScape Web Collaboration V1 are to be ended according to the milestone dates published below. New service contracts should no longer be entered into and existing lease agreements and service contracts should not be extended after expiration.

Successor Product/Solution

This phaseout has been triggered by the release of the successor product OpenScape Web Collaboration V7. The new features and changes can be found in the relevant Sales Information.

The following procedures with corresponding dates have been agreed upon:

Order Stop for the Phaseout Product, End of Central Training

The order stop for OpenScape Web Collaboration V1 will take effect on 04 March 2013. At the same time, central training will end.

End of Software Support

The end of software support by development is planned for OpenScape Web Collaboration V1 for 31 December 2014. From this point on no more error correction will take place in OpenScape Web Collaboration V1, instead the customer must migrate/upgrade to OpenScape Web Collaboration V7.

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Hofmannstr. 51
81379 Muenchen
Germany

Tel.: +49 (89) 7007 0

Registered offices: Munich; Commercial registry Munich, HRA 88546; WEEE-Reg.-No. DE 27980375
General Partner: Siemens Enterprise Communications Management GmbH
Managing Directors: Alexander Frick, Thomas Heim, Martin Kinne, Vera Meyer; Chairman of the Supervisory Board: Mark Stone;
Registered offices: Munich; Commercial registry: Munich, HRB 163415

Order Stop for Expansions and Customer Documentation

The order stop for expansions for OpenScape Web Collaboration V1 will take effect on 02 December 2013. At the same time, delivery of customer documentation will end.

End of Product Activities

All product activities under the responsibility of headquarters will be terminated OpenScape Web Collaboration V1 on 30 April 2015. Any other regional product activities and their associated liabilities are the responsibility of the respective sales region.

Requirements for Sales

- All new offers are to be based exclusively on OpenScape Web Collaboration V7
- Examine existing contracts for delivery obligations of OpenScape Web Collaboration V1 that cannot be met with the current product offering and notify product management of these cases (Mr. Dieter Ceglarek)
- Customers with solutions based on OpenScape Web Collaboration V1 are to be informed of the upgrade possibility.

Additional information can be found in the Siemens Enterprise Business Area (SEBA) Portal:
<https://www.siemens-enterprise.com/seba>

For further information please contact your person in charge.

sgd. Mike Fasciani
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