



access to perform

Access to innovation

RSP inrichten op OSBiz

Remote Service Platform



Benodigde instellingen om de PBX via RSP te beheren.

The screenshot shows the RSP web interface. At the top right, the user is logged in as 'administrator@system' with a link to 'Afmelden'. The main navigation bar includes 'Home', 'Beheerders', 'Instellingen', 'Expertmodus', 'Data backup', 'Licentiebeheer', and 'Service Center'. The 'Service Center' menu item is highlighted with a red box and a blue circle containing the number '1'. On the left sidebar, 'Toegang op afstand' is highlighted with a red box and a blue circle containing the number '2'. The main content area is titled 'Toegang op afstand' and contains several configuration options, each with a button and a description. The 'Activering / Deactivering' option is highlighted with a red box and a blue circle containing the number '3'. The options are:

- Toegang op afstand**: Configuratie van toegang op afstand voor administratie op afstand.
- Activering / Deactivering**: Inschakelen / Uitschakelen van de Service-Plugin voor toegang op afstand via Smart Service Delivery Platform (SSDP).
- Registratie / Configuratie**: Configureer de Service-Plugin voor toegang op afstand via Smart Service Delivery Platform (SSDP).
- Beheerde apparatuur**: Extern toestellen beheren via Smart Service Delimiter Platform (SSDP).
- *!Code Configuration**: *!This code is required to activate or deactivate remote service access (SSDP) from system phones.

Remote Service Platform



Benodigde instellingen om de PBX via RSP te beheren.

UITGANGSPUNT:

- De te beheren PBX beschikt over een internet verbinding met juist ingestelde gegevens (DNS moet ingegeven zijn).
- Men heeft een RSP Onboarding base fee + SSDP for Partner (L30258-W634-B810 + L30258-W634-B812) aangeschaft en de nodige logins ontvangen

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Benodigde instellingen om de PBX via RSP te beheren.

The screenshot shows the RSP interface with the following elements:

- Navigation Menu (Left):** Home, Beheerders, Instellingen, Expertmodus, Data backup, Licentiebeheer, Service Center. Under Service Center, there are links for Download Center, Inventory, Software-update, E-mail doorsturen, Toegang op afstand (highlighted), Opnieuw opstarten / Opnieuw laden, and Diagnose.
- Header:** administrator@system Afmelden
- Main Content Area:**
 - Title:** Toegang op afstand - Activering/ Deactivering van de Service Plugin
 - Section:** SSDP-Service-Plugin activeren of deactiveren:
Met de Wizard activering/deactivering van de Service-Plugin kunt u de Service-Plugin voor de Remote-toegang tot het communicatiesysteem, via het Smart Services Delivery Platform (SSDP) activeren of deactiveren.
 - Status:** Smart Services Delivery Platform is gedeactiveerd. Druk op de knop Activeren om Smart Services te activeren.
 - Form:** Partner ID: (highlighted with a red box and labeled '4').
 - Callout:** A blue callout bubble points to the input field with the text: "Geef hier uw partner ID in. Deze heeft u ontvangen bij de aanvraag van de ONBOARDING".
 - Buttons:** At the bottom, there are buttons for Annuleren, Ongedaan maken, Activeren (highlighted with a red box and labeled '5'), and Opnieuw in de stand.

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Benodigde instellingen om de PBX via RSP te beheren.

The screenshot shows the televersal administration interface. At the top right, the user is logged in as 'administrator@system' with an 'Afmelden' (Logout) link. The main navigation bar includes 'Home', 'Beheerders', 'Instellingen', 'Expertmodus', 'Data backup', 'Licentiebeheer', and 'Service Center'. The left sidebar contains a menu with 'Service Center' (selected), 'Download Center', 'Inventory', 'Software-update', 'E-mail doorsturen', 'Toegang op afstand' (highlighted in green), 'Opnieuw opstarten / Opnieuw laden', and 'Diagnose'. The main content area is titled 'Toegang op afstand' and contains several configuration options:

- Toegang op afstand**: Configuratie van toegang op afstand voor administratie op afstand.
- Activering / Deactivering**: Inschakelen / Uitschakelen van de Service-Plugin voor toegang op afstand via Smart Service Delivery Platform (SSDP).
- Registratie / Configuratie**: Configureer de Service-Plugin voor toegang op afstand via Smart Service Delivery Platform (SSDP). (This option is highlighted with a red box and a blue circle with the number 5.)
- Beheerde apparatuur**: Extern toestellen beheren via Smart Service Delimiter Platform (SSDP).
- *!Code Configuration**: *!This code is required to activate or deactivate remote service access (SSDP) from system phones.

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Benodigde instellingen om de PBX via RSP te beheren.

The screenshot shows the RSP configuration interface. At the top, a green header bar displays the user "administrator@system" and a link to "Afmelden". Below this is a navigation menu with options: Home, Beheerders, Instellingen, Expertmodus, Data backup, Licentiebeheer, and Service Center. The "Service Center" menu is expanded, showing options like Download Center, Inventory, Software-update, E-mail doorsturen, Toegang op afstand (highlighted in green), Opnieuw opstarten / Opnieuw laden, and Diagnose.

The main content area is titled "Toegang op afstand - Registratie / Configuratie - Proxy parameters". It contains three sections:

- Proxy - Autoconfiguratie**: Includes a checkbox for "Proxy -Autoconfiguratie mogelijk maken" (unchecked) and a text input field for "URL".
- HTTP Proxyinstellingen**: Includes a checkbox for "HTTP Proxy gebruiken" (unchecked).
- SOCKS Proxyinstellingen**: Includes a checkbox for "SOCKS Proxy gebruiken" (unchecked).

A blue callout box with a white border points to the "HTTP Proxy gebruiken" checkbox, containing the text: "Hier worden alleen instellingen gemaakt als van een proxy server gebruik gemaakt wordt." Below the callout is a dark blue square with the number "6". At the bottom of the interface, there are three buttons: "Annuleren", "Ongedaan maken", and "OK&Volgende" (which is highlighted with a red border).

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Benodigde instellingen om de PBX via RSP te beheren.

A screenshot of the televersal web interface. The top navigation bar is green and contains the text "administrator@system" and "Afmelden". Below this is a horizontal menu with items: "Home", "Beheerders", "Instellingen", "Expertmodus", "Data backup", "Licentiebeheer", and "Service Center". On the left side, there is a vertical sidebar menu with items: "Service Center", "Download Center", "Inventory", "Software-update", "E-mail doorsturen", "Toegang op afstand" (highlighted in green), "Opnieuw opstarten / Opnieuw laden", and "Diagnose". The main content area has a title "Toegang op afstand - Registratie / Configuratie - Identificatie - toestel". Below the title, there are three lines of configuration data: "Model - toestel : Linux Host", "Smart Services - Toestelidentificatie : 00-1a-e8-5...", and "Naam - toestel : 00-1a-e8-5...". At the bottom of the main content area, there is a blue square button with the number "7". Below the main content area, there is a footer bar with three buttons: "Annuleren", "Terug", and "Voltooien" (highlighted with a red border).

Remote Service Platform



<https://info.global-remoteservice.com/>

A screenshot of the Siemens Remote Service Platform website. The page has a light blue header with the Siemens logo on the left and a "Contact us" button on the right. Below the header is a dark blue navigation bar with links for Home, Infos, Password, OS Webcollab, login, About, and contact. The main content area is white and contains the following text:

SEN Remote Service Platform
Links to SEN Service Partner Access

Link 1 to SEN Service Partner Access
<https://spa1.global-remoteservice.com>

Link 2 to SEN Service Partner Access
<https://spa2.global-remoteservice.com>

active RSP-Site is RSP1!

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Impressum | Datenschutz | Nutzungsbeding

A light blue callout box with a pointer to the first link contains the text: "Kies Link 1 of 2 om te verbinden met SEN". The page is framed by a grey border with scroll arrows on the right and bottom.

Remote Service Platform



<https://info.global-remoteservice.com/>

SIEMENS SEN Service Partner Access - spa1-
Siemens Enterprise Communications

Standard Sign In

User name: | x

Password:

Certificate Sign In

Change Language To: v

Sign In

Password Reset Link: info.global-remoteservice.com

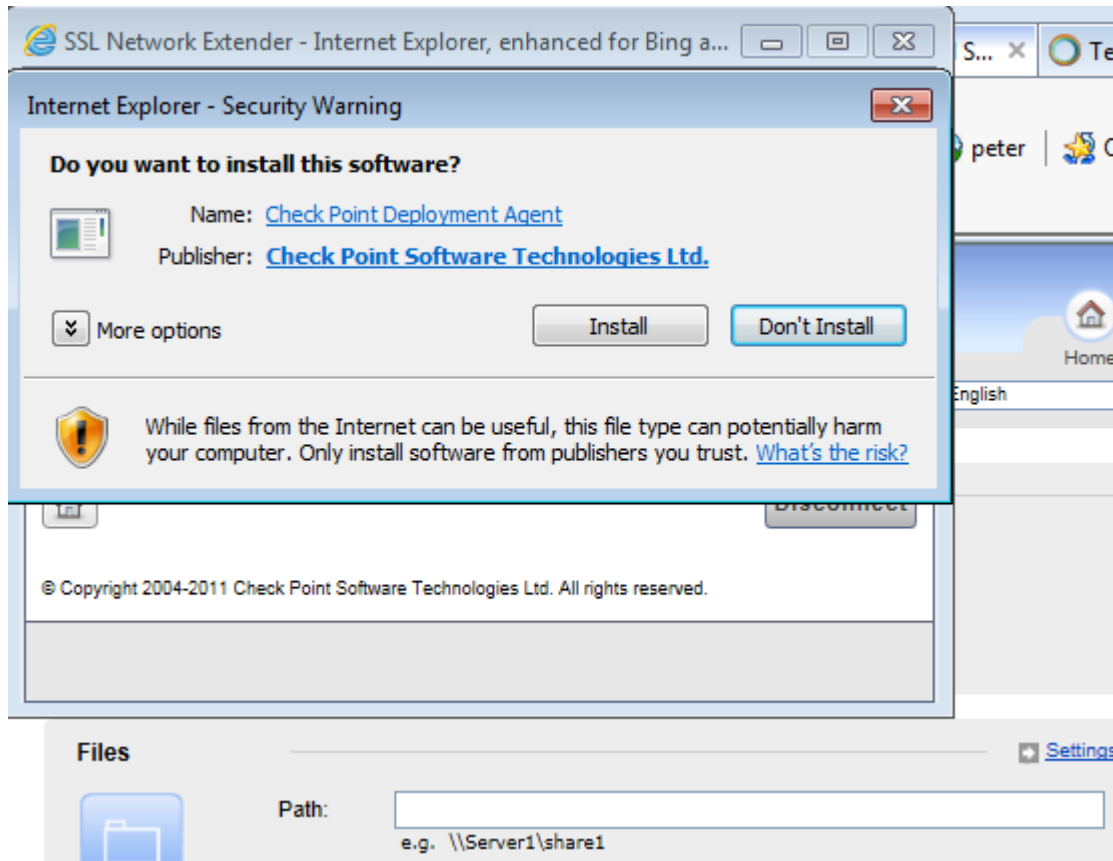
Check Point™
SOFTWARE TECHNOLOGIES LTD.

The screenshot shows a login interface for Siemens Enterprise Communications. It features a blue header with the Siemens logo and the text "SEN Service Partner Access - spa1-". Below the header, there are two sign-in options: "Standard Sign In" (selected) and "Certificate Sign In". The "Standard Sign In" section includes a "User name:" field with the text "Inlognaam" and a clear button (x), and a "Password:" field with masked characters (dots). Below these fields, there is a "Change Language To:" dropdown menu currently set to "English". A red rectangular box highlights the "Sign In" button. At the bottom left, there is a "Check Point" logo and the text "SOFTWARE TECHNOLOGIES LTD.". A "Password Reset Link" is provided as a blue hyperlink: "info.global-remoteservice.com".

Remote Service Platform



<https://info.global-remoteservice.com/>



Remote Service Platform



<https://info.global-remoteservice.com/>

The image shows a screenshot of a web browser window displaying the SSL Network Extender interface. The browser title is "SSL Network Extender - Internet Explorer, enhanced for Bing...". The address bar shows the URL "https://spa1.global-remoteservice.com/sslvpn/SNX/extender". The page content includes the Check Point logo and the text "SSL Network Extender". Below this, there is a table with connection details:

Connection Mode:	
Status:	Connecting...
Gateway ID:	
Office Mode IP:	
Duration:	0 Days 00:00:00
Remaining Time:	0 Days 00:00:00

At the bottom of the page, there is a copyright notice: "© Copyright 2004-2011 Check Point Software Technologies Ltd. All rights reserved." Overlaid on the bottom right of the browser window is a Windows notification dialog box titled "Check Point SSL Network Extender". The dialog box contains the Check Point logo and the text: "SSL Network Extender will appear as the icon in the Windows status area, Right-click the icon to expand the options." Below this text is a checkbox labeled "Show this message next time" which is checked, and an "OK" button. In the background, a Windows taskbar is visible with a microphone icon, a shield icon, and a network icon.

Remote Service Platform



https://info.global-remoteservice.com/

SIEMENS SEN Service Partner Access - spa1- Home Mail Settings Sign Out

User: [redacted] last logged on: Sep 25, 2013 11:02 AM | Change Language To: English

Native Applications [Settings](#) [Favorites](#)

Disconnect

You are connected and can now use these applications:

- .RSP1WTS1
- .RSP1WTS2
- .RSP1WTS3
- .RSP1WTS4
- .RSP1WTS5
- .RSP1WTS6

Powered by Check Point SSL Network Extender

Files [Settings](#) [Credentials](#) [Favorites](#)

Path: Go

e.g. \\Server1\share1

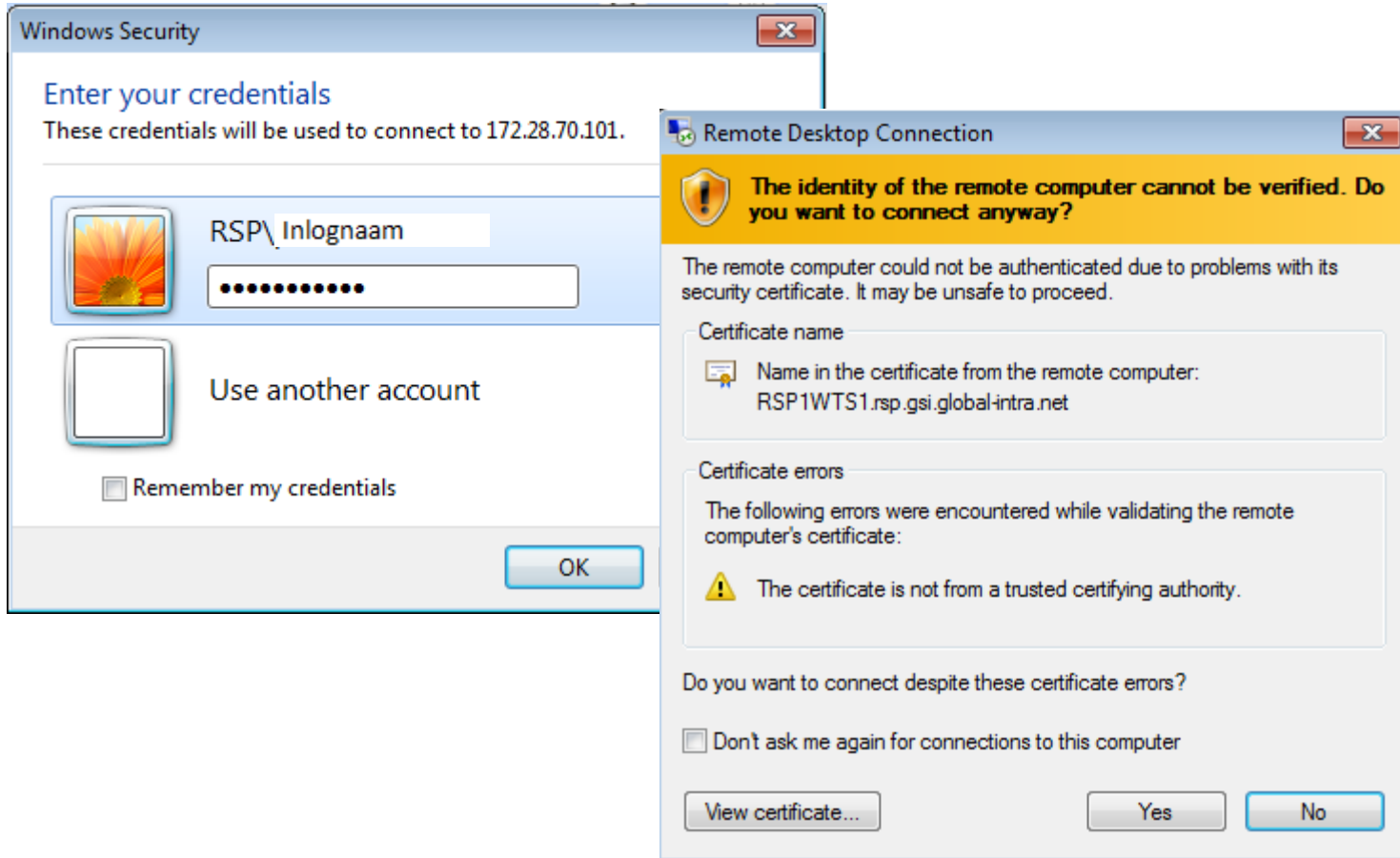
.RSP Fileshare Televersal

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<https://info.global-remoteservice.com/>



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<https://info.global-remoteservice.com/>

Diverse opstart schermen komen voorbij

Equipment Explorer
V2 R1.0.0
Siemens Enterprise Communications GmbH Co. KG 2011

Today is a good day to solve problems!

Remote Service Platform

ite Frankfurt

Host Name:	RSP1WTS1
Address:	172.28.70.101
Operating System:	Windows 2008 R2

Internet Explorer:	8.0
Java Version:	1.6.0_31

SSDP ready!

SIRA Software:	V2 R1.0.0
HiSPA Manager:	V2 R0.0.54
CATool:	V2 R14.2.0
HiPath 3000 Manager E:	V10 R2.1.0
HiPath 4000 Expert Access:	V5 R115.0.0

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SIRAV2 R1.0.0, Build 15

Customer ID: Device ID: Device specific: Search

Customer name: Device Name: Serial number: Extended Search...

Customer phone: Device city: Contract number: Clear Search

Tree	Device Name	LC Descripti...	Site ID	Device ID	Product Version	Custom	Custom
All found devices							
Search Result							

Dit SIRAV scherm kan worden gesloten

Service Platform

RSP1WTS1
172.28.70.101
Windows 2008 R2

8.0
1.6.0_31
SSDP ready!

V2 R1.0.0
V2 R0.0.54
V2 R14.2.0
V10 R2.1.0
V5 R115.0.0

HiSPA Manager:
CATool:
HiPath 3000 Manager E:
HiPath 4000 Expert Access:

Remote Service Platform



<https://info.global-remoteservice.com/>

The screenshot shows a Windows desktop with a blue background. On the left side, there is a vertical taskbar with several icons: Equipment Explorer, HiPath SPA Manager, Internet Explorer, Log off WTS, RemoveCo..., and SSDP-Smart Services Delivery Platform. A light blue speech bubble points to the SSDP-Smart Services Delivery Platform icon, containing the text "Start hiermee de SSDP Smart Service".

Remote Service Platform
Site Frankfurt

Host Name:	RSP1WTS1
IP Address:	172.28.70.101
Operating System:	Windows 2008 R2
Internet Explorer:	8.0
Java Version:	1.6.0_31
	SSDP ready!
SIRA Software:	V2 R1.0.0
HiSPA Manager:	V2 R0.0.54
CATool:	V2 R14.2.0
HiPath 3000 Manager E:	V10 R2.1.0
HiPath 4000 Expert Access:	V5 R115.0.0
User Name:	

The taskbar at the bottom shows the Start button, a few application icons, and the system tray with the language set to NL, the date 8/10/13, and the time 2:09.

Remote Service Platform



<https://info.global-remoteservice.com/>

A screenshot of a web browser window displaying the login page for the Smart Services Delivery Platform. The browser's address bar shows the URL https://info.global-remoteservice.com/. The page title is "Smart Services Delivery Platform". The main content area has a blue header with "Siemens Enterprise Communications" and a grey sub-header with "Smart Services Delivery Platform". Below this is a light blue box with the text "Please log in." and a login form. The form includes a "User Name:" label with an input field containing "Inlognaam", a "Password:" label with an input field containing masked characters, and a "Log in" button. Below the login form, there is a welcome message: "Welcome to Smart Services Delivery Platform V1 R4.1.0 (SSDP V1 R4.1)." followed by instructions and links: "If you do not have an SSDP user account please sign up for an SSDP user account. [Sign up](#) If you forgot your SSDP password or your password has expired, you can reset the password by yourself. [Password reset](#) If you want to change an expired or temporary password click here: [change Password](#)". At the bottom, it says "If you have other problems please contact the Global Service Desk (11111)". The footer contains copyright information: "© Siemens Enterprise Communications GmbH & Co. KG 2010 [Corporate Information](#) [Privacy Policy](#) [Terms of use](#) Siemens Enterprise Communications GmbH & Co. KG is a Trademark Licensee of Siemens AG". The browser's status bar at the bottom shows "Local intranet | Protected Mode: Off" and a zoom level of "100%".

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<https://info.global-remoteservice.com/>

Siemens Enterprise Communications

New Window | New Alerts (0) | Log Out: [] | Preferences | Help | About

Home | Service | **Configuration**

Recent Assets | View | New

View and manage assets

Items 1 - 25 of 37 | Page 1 2 of 2

Advanced | Close

Serial Number: [] Organization: []

Asset Group: [] Parent Asset Group: []

Region: [] City: []

System: [] State: []

Gateway Only:

Missing [] [] []

Name	Model	Organization	Asset Location	Reset Token
[]	Linux Host	New Devices	Default Location : Default Default	<input type="checkbox"/>
[]	OpenScape Business S	New Devices	Default Location : Default Default	<input type="checkbox"/>
00-1a-e8-5e-fe-3a	Linux Host	New De	Default Location : Default Default	<input type="checkbox"/>
[]	Linux Host		Default Location : Default Default	<input type="checkbox"/>
[]	OpenScape Business	ices	Default Location : Default Default	<input type="checkbox"/>
Cursus centrale Helpdesk P...	OpenScape Business	New Devices	Default Location : Default Default	<input type="checkbox"/>
[]	OpenScape O	Default Organization	Default Location : Default Default	<input type="checkbox"/>

Zorg dat je in de configuratie modus staat en klik dubbel op 1 van deze mac-adressen om te bewerken.

Remote Service Platform



<https://info.global-remoteservice.com/>

Siemens Enterprise Communications

New Window | New Alerts (0) | Log | Preferences | Help | About

Home | Service | **Configuration**

Recent Assets | View | New

Asset Definition

Enter basic information about the asset. Once the asset has been created, the serial number and model number cannot be changed.

* Name:

* Serial Number: 00-1a-

* Model Number: OpenScope Business

Ping Rate: 1 (minutes)

Time Zone:

System:

Asset Definition

Enter basic information about the asset. Once the asset has been created, the serial number and model number cannot be changed.

* Name:

* Serial Number:

* Model Number: OpenScope Business

Ping Rate: 1 (minutes)

Time Zone:

System:

<< Back | Next >> | Finish | Cancel

Geef hier eventueel een omschrijving van de PBX

Remote Service Platform



<https://info.global-remoteservice.com/>

Confirmation

Confirm the information you've entered for this asset. Click "back" to make any changes before clicking "finish."

Name: Cursus centrale Helpdesk PT
Serial Number:
Model Number: OpenScape Business
Time Zone: Central European Time
Organization: New Devices
Region: Default Region
System:
Location: Default
Default
Properties: ProductCategory :
ServiceProvider :
Asset Groups:

Remote Service Platform



https://info.global-remoteservice.com/

Home **Service**

Export ▾

◀ Hide Tree Items 1 - 25 of 37 Page 1 2 of

Advanced | Close

Asset: Organization:
Model: Asset Group:
Region: System:
Gateway: Gateway Only:
Data Item: Condition: Value:
Package: Version: Without Package:

Name ▲	Model	Organization	Location
<input type="text"/>	OpenScope Business S	New Devices	Default Location : Default Default
<input type="text"/>	Linux Host	New Devices	Default Location : Default Default
<input type="text"/>	Lin		Location : Default Default
<input type="text"/>	Lin		Location : Default Default
<input type="text"/>			Location : Default Default
<input type="text"/> Cursus centrale Helpdesk PT	OpenScope Business	New Devices	Default Location : Default Default
<input type="text"/>	OpenScope Office MX	Default Organization	Default Location : Default Default
<input type="text"/>	OpenScope Office LX	Default Organization	Default Location : Default Default

Zorg dat je in de SERVICE modus staat en klik dubbel op degene die je wil gaan beheren.

Remote Service Platform



<https://info.global-remoteservice.com/>

The screenshot displays the Remote Service Platform interface. At the top, there is a navigation bar with options like 'New Window', 'New Alerts (0)', 'Log Out', 'Preferences', and 'Home'. Below this, a 'Data Export' dropdown is visible. The main content area is titled 'Cursus centrale Helpdesk PT' and includes a 'Jump to: Dashboard' link. On the left, there are buttons for 'Edit', 'Manage', and 'Add'. The central part of the page shows asset details for 'Cursus centrale Helpdesk PT', including serial number, model, registration date, and agent version. Below this is a 'Data' table with columns for time and details. A red box highlights the 'Remote Sessions' section on the right, which lists 'Web Interface', 'Manager E', 'PuTTY', and 'WinSCP'. A blue callout box points to this section with the text: 'Kies tenslotte op welke manier je het beheer wil uitvoeren.'

Serial number: [redacted]
Model: OpenScape Business
Asset Group(s): /Root Asset Group/Televersal
Registration: 23/09/13 16:56
Last contact: 25/09/13 15:18 (42 seconds ago)
Agent Version: 6.1.0
Ping rate: 1 minute
Time zone: Central European Time
Gateway: [redacted]

25/09/13 12:01	Boardtype: OpenScape Business X3/X5 mainboard
25/09/13 12:01	CIEXTID: ?
25/09/13 12:01	deviceIPAddress: occ.local
25/09/13 12:01	DeviceName: ?
25/09/13 12:01	DifferentVersions: no
25/09/13 12:01	Hostname: OC5ME
25/09/13 12:01	IP Address: "occ.local"
25/09/13 12:00	Product ID: 1798
25/09/13 12:00	Product Name: OpenScape Business
25/09/13 12:01	Product Serial Number: "0[redacted]a"
25/09/13 12:01	Product Version: v1.R1.1.0
25/09/13 12:01	Service Plugin Version: v1.R11.9.4

Remote Sessions:

- Web Interface
- Manager E
- PuTTY
- WinSCP

Device Screen Sharing

Deployed Packages

A series of five wavy, horizontal lines in orange, light blue, red, yellow, and blue, flowing from left to right across the upper portion of the slide.

Access to innovation

A person in a dark suit is shown from the chest down, holding a laptop. Their right hand is held open, palm up, in the foreground, as if presenting something. The background is a blurred server room with rows of server racks.