# UNIFY

Formerly Siemens Enterprise Communications

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PH PM BUS

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All GoForward-, Sales- and Service Partner

# PH PM BUS Circular No. 02/2014

# Product Phase-Out Plug PC ("Sheeva Plug")

The phase out of the products *OpenStage Gate View incl. Plug-PC*, *myPortal entry Web Services V2 incl. Plug-PC* and *HiPath 3000 Remote Access Appliance (Plug PC) for broadband connection to UNIFY Remote Service Platform RSP* for the direct and indirect channels in the sales regions Germany and IM has been started.

This phase-out refers to the Plug PC only, which was sold for HiPath 3000 V9 in a package with the above mentioned solutions (Gate View, Web Services, RSP), however not to the solutions itself.

All sales activities relating to these products are to be ended according to the milestone dates published below. New service contracts should no longer be entered into, and existing rental agreements and service contracts should not be prolonged after expiration.

#### **Successor Product/Solution**

This phase out has been initiated due to the corresponding phase out of HiPath 3000 V9 (SEN VA SME Circular No. 06/2013). The successor product OpenScape Business V1 fully includes these functions.

In particular, the *myPortal entry Web Services* component has been further developed into a full-fledged OpenScape Business UC solution. UC Smart comprises multiple clients for different work environments including with quick access to directories and presence management, voice messages (new also by email), dial from the desktop (click-to-call) and instant messaging.

Information about OpenScape Business V1 can be found under the Portfolio Homepage:

https://enterprise-

businessarea.unify.com/productinfo/producthomepageservice.jsp;?mainTab=external\_productversion&view=spp&phase=home&pvid=515258&portalViewLeftNavigation=productinformation

Unify GmbH & Co. KG

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# **Migration / Updates**

Existing HiPath 3000 V9 systems can be migrated to OpenScape Business.

## Order Stop for the Phase-Out Product, End of Central Training

Order stop M43/1 for the Plug PC will be on **January 6<sup>th</sup>, 2014**.

## End of Hardware and Software Support

The end of hardware and software support by development is planned for **July 31<sup>st</sup>, 2015**, in parallel to HiPath 3000 V9. From this point on no more error correction will take place for the Plug PC. Instead, the customer must migrate to OpenScape Business.

## **Overview of Phase-Out Dates**

Date	Description
January 6 <sup>th</sup> , 2014	Order Stop for the Phase-Out Product
July 31 <sup>st</sup> , 2015	End of Hardware and Software Support
December 31 <sup>st</sup> , 2017	End of Product Activities

## **Overview of the Affected Ordering Positions**

L30251-U600-A732 OpenStage Gate View incl. Plug-PC (EU) L30251-U600-A731 OpenStage Gate View incl. Plug-PC (UK) L30251-U600-A729 myPortal entry Web Services V2, incl. Plug-PC (EU) L30251-U600-A730 myPortal entry Web Services V2, incl. Plug-PC (UK) L30251-U600-A773 HiPath 3000 Remote Access Appliance (Plug PC) for broadband connection to UNIFY Remote Service Platform RSP

This circular and additional information can be found on the portfolio homepage at: https://enterprise-

businessarea.unify.com/productinfo/producthomepageservice.jsp;?mainTab=external productversion&view=spp&phase=home&pvid=515268&portalViewLeftNavigation=pro ductinformation

For further information please contact your person in charge.

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