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January 28, 2014
PH PM DE

All GoForward-, Sales- and Service Partner

PH PM DE Circular No. 03/2014

Product Phase-Out OpenStage 5 SIP V3

The phase-out of the product OpenStage 5 SIP V3 for the direct and indirect channels in the sales regions for all countries has been started. All sales activities relating to new sales and expansions for OpenStage 5 SIP V3 have to be stopped according to the milestone dates published below. New service contracts should no longer be signed, and existing rental agreements and service contracts shall not be extended after expiration.

Successor Product

The phase-out of OpenStage 5 SIP V3 has been initiated. There is no successor product yet, however the OpenScape Desk Phone IP 35G SIP and the OpenStage 15 SIP shall be offered. Those phones have some clear advantages over the OpenStage 5 SIP to name but a few:

- 2-line display
- Easier user interface incl. optical call alert, programming of keys, phonebook, call log, hands free mode etc
- Easier administration/ configuration (via local phone menu, LLDP-Med, user mobility etc)
- More features like Call forward, Call waiting, Call recording device based etc
- Integrated Ethernet switch for PC connection

The following procedure with corresponding dates has been agreed upon:

Order Stop for the Phase-Out Product

The order stop for OpenStage 5 SIP V3 lava takes effect on 3rd of March 2014.

The order stop for OpenStage 5 SIP V3 ice-blue takes effect on 7th of April 2014.

– Due to end-of-life components the dates mentioned above might even be earlier.

End of Hardware and Software Support

The end of hardware and software support for OpenStage 5 SIP V3 takes effect on 31st of July 2014.

End of Supply through the Central Spare Parts Department

The end of supply through the central spare parts department for OpenStage 5 SIP V3 takes effect on 31st of December 2016.

End of Product Activities

End of activities by the central service department for OpenStage 5 SIP V3 takes effect on 31st of December 2016.

All product activities under responsibility of headquarter will be terminated on this date. Any other regional product activities and their associated liabilities are the responsibility of the respective sales region.

Supply Obligations

All outstanding offers and existing contracts are to be examined for possible supply obligations with regards to the product OpenStage 5 SIP V3.

Requirements for Sales

- Examine existing contracts for delivery obligations for OpenStage 5 SIP V3 that can not be met with the current product offering.
- All customers with solutions based on OpenStage 5 SIP V3 shall be informed in time.

Overview of Phase-Out Dates

Date	Description
03.03.2014	Order Stop for OpenStage 5 SIP V3 lava
07.04.2014	Order Stop for OpenStage 5 SIP V3 ice-blue
31.07.2014	End of Hardware and Software Support
31.12.2016	End of Supply through the Central Spare Parts Department
31.12.2016	End of Product Activities

Overview of the effected ordering positions

Part-Number	LM-Nr.	Description
S30817-S7400-A101	L30250-F600-C194	OpenStage 5 SIP ice blue
S30817-S7400-A103	L30250-F600-C195	OpenStage 5 SIP lava
L36363-A465-C583	L30250-F600-C196	OpenStage 5 Lava Wallmount

This circular and additional information can be found on the portfolio homepage at:

https://enterprise-businessarea.unify.com/productinfo/producthomepageservice.jsp?mainTab=external_productversion&view=spp&phase=home&pvid=501200&portalViewLeftNavigation=productinformation

For further information please contact your person in charge.

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