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PH PM DE

All GoForward-, Sales- and Service Partner

PH PM DE Circular No. 07/2014

Product Phase-Out OpenStage HFA V2

The phase-out of the product OpenStage HFA V2 for the direct and indirect channels in the sales regions for all released countries has been started. All sales activities relating to new sales and expansions for OpenStage HFA V2 have to be stopped according to the milestone dates published below. New service contracts should no longer signed, and existing rental agreements and service contracts shall not be extended after expiration.

Successor Product

The successor product is OpenStage HFA V3, planned launch date (M3) is 30th May 2014.

With the new Version OpenStage HFA V3, the current implemented 3rd party H.323 stack will be replaced by a stackless solution as well as with an own compatible H.323 stack.

Here are the highlights of the new Version V3:

- OpenScape Desk Phone IP 35G und IP 55G as HFA variants
- LDAP and Local Phone Book with 100 entries maximum for Local Phone Book for OpenScape Desk Phone IP 35G and OpenStage 15/20/40
- Bluetooth Hands-Free Profile (HFP) ¹

¹ OpenStage 60/80 is used to support the headset profile (HSP) only. Disadvantages for headset users were problems when e.g. reconnecting the headset and long signalling delays. Better support for new headset devices (that only work with HFP). Audio signal quality transmitted via HFP is better incl. retransmission.

- Different pattern for each distinctive special ringer (Internal, External, Special) for a better acoustic perception
- Upgrade to a newer Linux Kernel enables to obtain security fixes and bugs corrected
- V3 cover complete Feature content of previous Version V2
- Upgrade to V3 is free of additional charge and can be done in the common way by e.g. DLI, DLS, WBM or local.

OpenStage V3R0 HFA is planned to be supported by HiPath 3000 V9R2.7.0, OpenScape Office V3R3.10, OpenScape Business V1R3, OpenScape 4000 V7R0, HiPath 4000 V6R2.16, HiPath 4000 V5R1 and further Versions.

OpenScape Desk Phone V3R0 HFA will be supported by OpenScape Business V1R3.

OpenStage V3R0 HFA and OpenScape Desk Phone V3R0 HFA are also planned to operate with OpenScape 4000 V7R1, whereas GA depends on platform release.

The following procedure with corresponding dates has been agreed upon:

Order stop for the phase-out product

The order stop for OpenStage HFA V2 takes effect on 29th August 2014. The order stop take place due to license based obligations. After the order stop is achieved, OpenStage HFA V2 phones can be only used for purpose of exchanging defect units.

End of hardware and software support

The end of hardware and software support for OpenStage HFA V2 takes effect with the introduction of OpenStage HFA V3 (planned for 30st of May 2014).

Note: Tickets for OpenStage V2 will still be accepted till 31st August 2015, whereas an error fixing, if technically feasible, can only be done with OpenStage HFA V3.

End of Supply through the Central Spare Parts Department

The end of supply through the central spare parts department for OpenStage HFA V2 takes effect on 31st of December 2016.

End of Product Activities

End of activities by the central service department for OpenStage HFA V2 takes effect on 31st of December 2016.

All product activities under responsibility of headquarter will be terminated on this date. Any other regional product activities and their associated liabilities are the responsibility of the respective sales region.

Supply Obligations

All outstanding offers and existing contracts are to be examined for possible supply obligations with regards to the product OpenStage HFA V2.

Requirements for Sales

- Examine existing contracts for delivery obligations for OpenStage HFA V2 that can not be met with the current product offering.
- All customers with solutions based on OpenStage HFA V2 shall be informed in time.

Overview of Phase-Out Dates

Date	Description
29.08.2014	Order Stop for OpenStage HFA V2 (M43/1)
30.05.2014	End of hardware and software support (M44)
31.12.2016	End of product activities incl. end of spare parts support (M5)

Overview of the effected ordering positions

Description	PST-NR:	LM-NR:
OpenStage 15 (HFA), Ice blue	CUC178	L30250-F600-C178
OpenStage 15 (HFA), lava	CUC179	L30250-F600-C179
OpenStage 15 G (HFA), Ice blue	CUC192	L30250-F600-C192
OpenStage 15 G (HFA), lava	CUC193	L30250-F600-C193
OpenStage 20 (HFA), Ice blue	CUC100	L30250-F600-C100
OpenStage 20 (HFA), lava	CUC154	L30250-F600-C154
OpenStage 40 (HFA), Ice blue	CUC101	L30250-F600-C101
OpenStage 40 (HFA), lava	CUC155	L30250-F600-C155
OpenStage 40 G (HFA), Ice blue	CUC105	L30250-F600-C105
OpenStage 40 G (HFA), lava	CUC159	L30250-F600-C159

OpenStage 60 (HFA), Ice blue	CUC106	L30250-F600-C106
OpenStage 60 (HFA), lava	CUC157	L30250-F600-C157
OpenStage 60 G (HFA), Ice blue	CUC102	L30250-F600-C102
OpenStage 60 G (HFA), lava	CUC160	L30250-F600-C160

This circular and additional information can be found on the portfolio homepage at:

OpenStage HFA V2:

https://enterprise-businessarea.unify.com/productinfo/producthomepageservice.jsp?mainTab=external_productversion&view=spp&phase=home&pvid=363200&portalViewLeftNavigation=productinformation

For further information please contact your person in charge.

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