

**Jabra**<sup>®</sup>  
YOU'RE ON

## JABRA XPRESS

Save time and money!  
Deploy headset software  
and settings remotely

### 100% REMOTE DEPLOYMENT - ENHANCED ROI

Jabra Xpress is an industry-first, web-based solution. It lets you deploy software, firmware and settings for USB headsets 100% remotely.

Manual deployment of headsets as part of UC roll-outs can be time-consuming. Jabra Xpress offers a fast and cost-effective alternative, reducing the time needed for configuration of e.g. 250 headsets from two working days to one hour\*. Jabra Xpress also provides IT management with powerful features to ensure software consistency and keep headsets up-to-date.

Developed for companies, which already use PC-based telephony or are planning a transition to UC, Jabra Xpress helps with four important IT management tasks:

#### Easy and time-saving

Jabra Xpress includes tools for easy customization of Jabra device MSI packages, with software and headset configurations for remote deployment – all via standard deployment systems.

#### Asset management

The new software adds an extension (Jabra device WMI provider) to the company's existing asset management tools, providing an overview of the complete portfolio of Jabra USB devices installed in the IT network.

#### Fast updates

The new generation of future-proof Jabra headsets are 100% software-based. Whenever headset firmware updates are available, IT management can schedule deployment of new features and enhancements to all users in less than an hour – a task that would normally take days.



#### Change of settings

New settings can be deployed remotely to specific groups of users, ensuring that all headsets are updated and aligned with corporate policies.

#### Compatible with standard deployment software

Jabra Xpress is based on standard Microsoft technology (MSI / WMI) so it's compatible with leading deployment systems such as Microsoft System Center Configuration Manager, IBM Tivoli and Symantec Altiris. For system requirements, see technical details on the next page.

### REASONS TO CHOOSE JABRA XPRESS

#### Easy and time-saving

- Jabra Xpress includes tools for easy customization of Jabra device MSI packages

#### Fast updates and asset management

- Get an overview of the complete portfolio of Jabra USB devices installed in your IT network

#### Change of headset settings

- Deploy new settings remotely to specific groups of users

\* Jabra time study. Deployment of 250 Jabra PRO™ 9450 headsets set up for Microsoft Office Communicator.

FEATURE	BENEFIT
Jabra Xpress online MSI configuration tool	<ul style="list-style-type: none"> <li>- No need for local application to generate Jabra MSI software packages</li> <li>- Upload previously generated Jabra Xpress MSI packages and modify to new corporate policies</li> <li>- Simple e-mail notification when new benefits/software solutions are ready for mass deployment</li> </ul>
Remote update of Jabra PC Suite components and Jabra USB devices with new firmware and settings	<ul style="list-style-type: none"> <li>- Save time and money, increase IT management productivity and improve headset ROI</li> <li>- Extend service-life of products and make the headset investment future-proof with easy deployment of new features and drivers</li> <li>- Create a "corporate headset image" that complies with corporate policies and legislation</li> <li>- Diagnostic information via Windows Event Log</li> </ul>
Jabra Xpress WMI provider for Jabra USB devices	<ul style="list-style-type: none"> <li>- Provides overview of Jabra USB devices that are currently connected to the PC and Jabra USB devices that have previously been connected to the PC</li> <li>- The following device information will be provided: Device ID, Name, Vendor ID, Product ID, Connect status &amp; time, Firmware Version, Serial number, SKU number, Configuration time stamp</li> </ul>

TECHNICAL REQUIREMENTS	
Works with all leading IT deployment tools	MSI packages created in Jabra Xpress can be deployed via any deployment tool that supports the Microsoft MSI and WMI standard, e.g. Microsoft System Center Configuration, Microsoft System Center Operations, IBM Tivoli Endpoint Manager, Dell KACE, Big FIX, Wyse for Windows installer, Flexera or Symantec Altiris.
Compatible with all Jabra professional UC audio devices	Jabra PRO™ 9400 Series, Jabra PRO™ 930, Jabra GO™ 6470 & Jabra GO™ 6430/LINK 360 Dongle, Jabra Supreme UC/LINK 360 Dongle, Jabra GN2000 USB, Jabra BIZ™ 2400 Series, Jabra UC Voice™ 150, 250, 550, 750, Jabra SPEAK 410 (speaker phone) Jabra LINK 850, Jabra LINK 220, 220A & 280 QD to USB Adaptor, and new USB products to come.
IT admin PC requirements	<p>In order for the PC of the IT administrator to access Jabra Xpress online MSI package tool it should meet the following minimum requirements:</p> <ul style="list-style-type: none"> <li>- Internet access</li> <li>- Silverlight 5.x</li> <li>- Internet Explorer 8.x</li> <li>- Chrome 21.x</li> <li>- Firefox 15.x</li> </ul>
End-user PC requirements	Windows XP 32bit, Vista 32/64bit, Windows 7 32/64bit, and Windows 8 32/64 bit. Microsoft RT not supported. Microsoft .NET 4.0 Client Profile or .NET Framework Full must be installed.