

# Phase Out Notice

OpenCom 131

OpenCom 130

OpenCom 130 Extension Set

OpenCom 130 Extension Set PSU

APRIL 30<sup>TH</sup> 2016

DEPL 2430 1.0



1.	Executive Summary.....	3
2.	Products to be phased out.....	3
2.1	OpenCom 131 .....	3
2.2	OpenCom 130 .....	3
3.	Product Replacement.....	4
4.	Phase out schedule .....	4
4.1	OpenCom 131, OpenCom 130 incl. Accessories and Spare Parts.....	4
4.2	Warranty Obligations .....	4
4.3	Active Sustaining .....	4
4.4	Marketing Material .....	4
4.5	Product Documentation .....	4
4.6	Ordering Information.....	4

## 1. EXECUTIVE SUMMARY

This Phase out Notice formally announces the phase out of OpenCom 131 and OpenCom 130 series including OpenCom 130 Extension Set with the associated accessories and spare parts.

The SMB market for call managers continues to grow and evolve at a rapid rate and Mitel also evolved its SMB call manager portfolio. The new MiVoice Office 400 models offer higher specifications and are custom-tailored for upcoming migration to All-IP.

For customers who cannot do without ISDN support remaining models OpenCom 150, OpenCom 150 Rack, OpenCom X320, OpenCom X320 Rack or OpenCom 510 may serve as an alternative.

The phase out of OpenCom 131 and OpenCom 130 series including OpenCom 130 Extension Set with the associated accessories and spare parts applies to all regions.

Phase out models



OpenCom 131



OpenCom 130 with OpenCom 130 Extension Set and 2<sup>nd</sup> PSU

## 2. PRODUCTS TO BE PHASED OUT

### 2.1 OPENCOM 131

Part Number	Description	Type
69698	OpenCom 131	System

### 2.2 OPENCOM 130

Part Number	Description	Type
70158	OpenCom 130	System
70157	OpenCom 130 Extension Set	Accessory
4506055	OpenCom 130 Extension Set Power Supply	Spare part

### 3. PRODUCT REPLACEMENT

Remaining models OpenCom 150, OpenCom 150 Rack, OpenCom X320, OpenCom X320 Rack or OpenCom 510 may serve as an alternative for customers who cannot do without ISDN support.

### 4. PHASE OUT SCHEDULE

#### 4.1 OPENCOM 131, OPENCOM 130 INCL. ACCESSORIES AND SPARE PARTS

Phase out schedule	Date
Issuing of phase out notice	February 2016
Order reception stop – sales stop	May 31 <sup>st</sup> 2016
Active sustaining stop, passive sustaining takes over	May 31 <sup>st</sup> 2017
Passive sustaining stop, Service stop (SW and HW)	May 31 <sup>st</sup> 2018

#### 4.2 WARRANTY OBLIGATIONS

All hardware warranty and enhanced hardware warranty obligations will be honoured per terms and conditions of applicable warranty.

#### 4.3 ACTIVE SUSTAINING

Active sustaining continues based on the latest published GA release of firmware for the applicable model. Customers requiring critical fixes must upgrade to latest GA software first and replicate the issue on the latest GA release appropriate for that model prior to escalation to technical support. Critical fixes will only be released based on the latest GA published SW for each model. Product GA firmware and documentation can be accessed via mitel.com.

#### 4.4 MARKETING MATERIAL

Marketing material will be available until sales-stop, thereafter the marketing material will be phased out and removed from general access.

#### 4.5 PRODUCT DOCUMENTATION

End-user documentation such as User Guides and Quick Reference Guides will remain available online until end of passive sustaining.

#### 4.6 ORDERING INFORMATION

Information related to the products phased out with this Phase Out Notice will be removed from the ordering information document according to the date for sales-stop, or (per product) when stock is sold out.