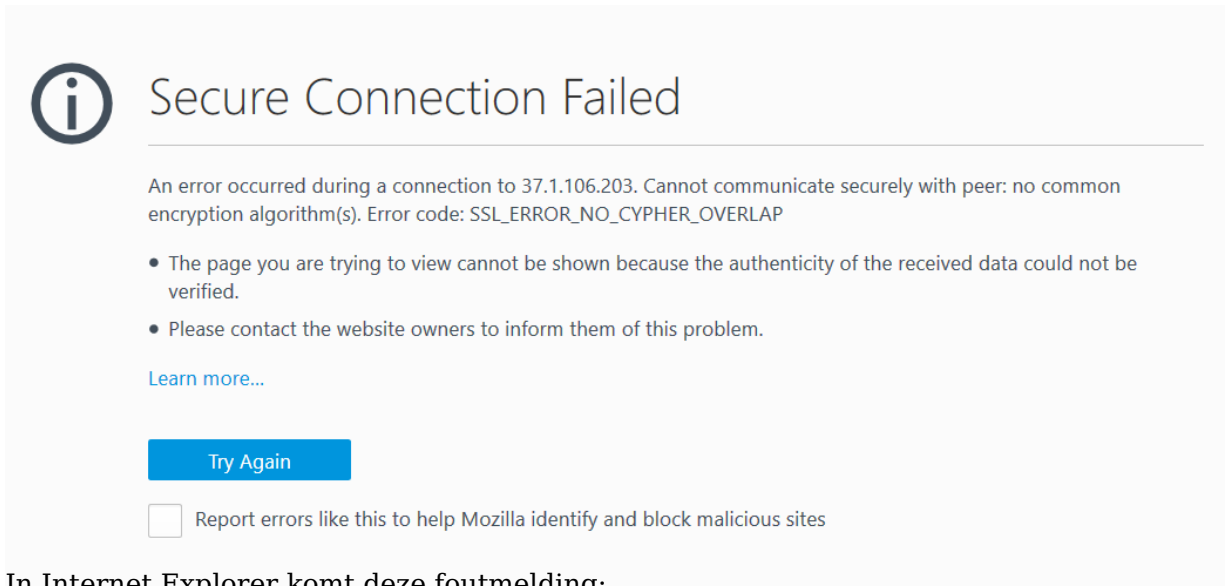


Foutmelding bij laden webinterface via https

VRAAG:

Wanneer de webinterface van een AudioCodes wordt geladen via, komt er een foutmelding.

In Firefox komt deze melding:



i Secure Connection Failed

An error occurred during a connection to 37.1.106.203. Cannot communicate securely with peer: no common encryption algorithm(s). Error code: SSL_ERROR_NO_CYPHER_OVERLAP

- The page you are trying to view cannot be shown because the authenticity of the received data could not be verified.
- Please contact the website owners to inform them of this problem.

[Learn more...](#)

[Try Again](#)

Report errors like this to help Mozilla identify and block malicious sites

In Internet Explorer komt deze foutmelding:

This page can't be displayed

Turn on TLS 1.0, TLS 1.1, and TLS 1.2 in Advanced settings and try connecting to **https://37.1.106.203** again. If this error persists, it is possible that this site uses an unsupported protocol or cipher suite such as RC4 ([link for the details](#)), which is not considered secure. Please contact your site administrator.

[Change settings](#)

ANTWOORD:

In de laatste versies van zowel Firefox (vanaf v35.0) als Internet Explorer (vanaf IE11 en Edge) is standaard SSLv3 en RC4 uitgeschakeld. Dit is omdat de encryptie van RC4 als onveilig wordt beschouwd.

Maar bij sommige AudioCodes gateways is het alleen via https mogelijk om de webinterface te openen.

Het is mogelijk om toch SSLv2 en RC4 weer in te schakelen. De instructies daarvoor zijn hieronder te vinden.

Firefox:

1. Open a new FireFox tab
2. Type: **“about:config”**

3. Accept the warning

1. Search in the search bar for the following values and change them as follows:
2. Search for “**security.tls**”
3. Change “**security.tls.version.min**” from **1** to **0**
4. Change “**security.tls.version.fallback-limit**” from **1** to **0**
5. Change “**security.tls.unrestricted_rc4_fallback**” to **true**

Internet Explorer:

Method 1: Internet Options settings

To turn on SSL3 in Microsoft Edge or Internet Explorer through settings, follow these steps (be aware that the Microsoft Edge uses the Internet Explorer 11 settings; there is no way to do this in the Microsoft Edge UI):

1. Start Internet Explorer.
2. Go to **Internet Options > Advanced > Settings > Security > Use SSL 3.0**.