

# Sales Circular

## OpenScape Business Product Portfolio Simplification

### Summary:

This Sales Circular handles the simplification of OpenScape Business product portfolio by focusing on most relevant system variants, expansion cards and licenses. This simplification leads to a phase-out of different OpenScape Business components due to low business volumes for direct and indirect channels in the sales regions and countries where the following items have been released:

OpenScape Business Attendant

OpenScape Business BLF

OpenScape Business V2 Mainboards

OpenScape Business X3W and X5W systems

OpenScape Business Interface (TFE Adapter Box, external Music Module)

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23-June-2025

### Effective Date:

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### Circular Number:

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### Circular Type:

Product Phase-out Announcement

### Audience:

External

## Introduction

As part of the continued portfolio refinement and ongoing hardware simplification we are announcing the lifecycle for a number of items in the OpenScape Business family. The table below is a summary of the relevant product and dates and the sections below identify the replacement/succession options available to Partners and Customers.

Whilst some of the items have been covered in previous communications there are additional products in this communication, notably the wall variants of the X3 and X5, where we are shifting to offer the rack only variant of these two platforms.

Milestone	Milestone Description	OpenScape Business Attendant and BLF	OpenScape Business V2 Mainboards (HW)	OpenScape Business X3W/X5W systems	OpenScape Interfaces (EXMR, TFE)
M43	Order Stop for the Phase-out Product, End of Central Training	31-Dec-2025	done	While stocks last	31-Dec-2025
M44	End of hardware and software support	31-Dec-2026	31-Dec-2026	Not relevant	31-Dec-2025
M45	Order stop for expansion, order stop for customer documentation	Not relevant	Not relevant	Not relevant	31-Dec-2025
M5	End of product activities	31-Dec-2026	31-Dec-2026	Not relevant	31-Dec-2025

## OpenScape Business Attendant and BLF Product Phase-out

This phase-out is being initiated due to the very low demand of sold OpenScape Business Attendant and OpenScape Business BLF installations over the last years.

Order Number	Description
L30251-U600-A836	OpenScape Business Attendant Software
L30251-U600-A946	OpenScape Business Attendant
L30250-U622-B648	OpenScape Business Attendant
L30251-U600-A947	OpenScape Business Attendant Evaluation
L30250-U622-B649	OSBiz Attendant Evaluation
L30251-U600-A948	OpenScape Business BLF
L30250-U622-B650	OSBiz BLF
L30251-U600-A949	OpenScape Business BLF Evaluation
L30250-U622-B651	OSBiz BLF Evaluation

## Successor Product/Solution

As a successor product the OpenScape Business myAttendant can be used.

### The following timeline and procedure have been agreed:

- **M42 Communication of Phase out plan**  
This circular serves to announce the timetable for the product phase-out
- **M43 Order stop**  
31-Dec-2025
- **M44 Sustaining stop**  
Software support for existing customer installations is guaranteed until 31 December 2026
- **M45 Order stop for expansions**  
Not relevant
- **M5 End of product activities**  
31-Dec-2026

## OpenScape Business V2 Mainboards (Hardware only) Product Phase-out:

After the successful market introduction of the V3 Mainboard in all relevant countries we are now in the position to finalize the phase-out of the “V2 Mainboards” (hardware), as already informed in the OpenScape Business Sales Information (communication of the phase-out date since June 2020).

The following items will be phased out:

Order Number	Description
L30251-U600-G662	OpenScape Business X8 Mainboard OCCL
L30251-U600-G651	OpenScape Business Upgrade from HiPath 3350/3550 V9 to OSBiz X3W/X5W
L30251-U600-G679	OpenScape Business X3W / X5W Mainboard OCCM
L30251-U600-G650	OpenScape Business Upgrade from HiPath 3300/3500 V9 to OSBiz X3R/X5R
L30251-U600-G680	OpenScape Business X3R / X5R Mainboard OCCMR
L30251-U600-G640	OpenScape Business X1 System Unit for wall-mounting, LAN/WAN, 2x S0 / 8x UP0/E / 4x a/b

## Successor Product/Solution

The OpenScape Business V3 Mainboard for the X1R, X3, X5 and X8 is the well known successor solution and the foundation platform for further technology and security updates.

Migration Offerings for those systems with V2 Mainboard are in place. Further information can be found in the OpenScape Business Sales Information.

## The following timeline and procedure have been agreed:

- **M42 Communication of Phase out plan**  
This circular serves to announce the timetable for the product phase-out
- **M43 Order stop**  
Done; because V3 Mainboard are still in place
- **M44 Sustaining stop**  
Hardware support for existing customer installations on V2 Mainboard is guaranteed until 31 December 2026.
- **M45 Order stop for expansions**  
Not relevant
- **M5 End of product activities for V2 Mainboard (HW)**  
31-Dec-2026

## OpenScape Business X3W/X5W (only housing) Product Phase-out

This phase-out is being initiated due to the very low demand of sold OpenScape Business X3W/X5W housings/systems and an increasing preference for the rack mounted systems.

For existing wall-mounted systems, all extension cards, such as mainboards, peripheral cards, etc. for the wall systems are still available and can be ordered.

Order Number	Description
L30251-U600-G678	OpenScape Business X3W System Unit for wall mounting without Mainboard and SW
L30251-U600-G676	OpenScape Business X5W System Unit for wall mounting without Mainboard and SW
L30251-U600-A917	OpenScape Business X5W Case Lid
L30251-U600-A919	OpenScape Business X3W Adapter Kit
L30251-U600-A987	OpenScape Business Wall PSU Upgrade
L30251-U600-A985	Fan kit for OpenScape Business X3W/ X5W
L30251-U600-G690	OSBiz X3W locking bolt

## Successor Product/Solution

Instead of the X3W and X5W systems, the respective rack variants OpenScape Business X3R and X5R can be used, which are also suitable for wall mounting.

## The following timeline and procedure have been agreed:

- **M42 Communication of Phase out plan**  
This circular serves to announce the timetable for the product phase-out
- **M43 Order stop**  
Once the OpenScape Business W systems available in stock have been used up. If an order is coming in and our stock is empty then these orders will be deleted, following an information to the orderer that a new order should be placed for rack systems (GLP is the same)
- **M44 Sustaining stop**  
Not relevant
- **M45 Order stop for expansions**  
Not relevant
- **M5 End of product activities**  
Not relevant

## OpenScape Business External Interfaces Product Phase-out

This phase-out is being initiated due to the very low demand of sold goods after feedback from Partners:

Order Number	Description
L30251-U600-A422	EXMR External Music Interface with Connecting Cable and Input Jack
L30250-U600-A405	Telroth Adapter Box TFE-S for Door Intercom (with Amplifier)

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## Successor Product/Solution

The EXMR module can be replaced via the direct audio interface for Music-On-Hold which is part of all V3 Mainboards.

The TFE Adapter box functionality has no direct successor solution, but can be replaced by switching to new SIP based door-com solutions or to 3<sup>rd</sup> party speaker system interfaces.

## The following timeline and procedure have been agreed:

- **M42 Communication of Phase out plan**  
This circular serves to announce the timetable for the product phase-out
- **M43 Order stop**  
31-Dec-2025
- **M44 Sustaining stop**  
Software support for existing customer installations is guaranteed until 31 December 2026
- **M45 Order stop for expansions**  
31-Dec-2025
- **M5 End of product activities**  
31-Dec-2025

## Requirements to Partner Sales

Please create new offers where necessary so that your offers remain valid for the full duration of the price maintenance period.

Thank you again for your understanding and trust. Please share this announcement with everyone affected by this notice.

Additional information can be found in the Partner Portal:

<http://www.unify.com/us/partners/partner-portal.aspx>

For further information please contact your Channel Sales representative in charge, too.

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Annex: none

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