

Mitel OpenScape Business – well established in the market

All-In-One Telephony and UC designed for SMB



235.000+
active systems worldwide

8.500.000+
User



1.100.000+
UC User / Contact Center

76%
Proportion of hybrid Communication*



40.000+
Hybrid UC: Unify Phone User

Flexible Deployments
Hybrid, TDM, IP, hosted, private
Cloud, Appliance or pure SW

Strong Roadmap
Future Proof – 2025/26+



ONE Mitel Portfolio for OpenScape Business



Mitel Portfolio Support on OpenScape Business

- Support Mitel 68xx and 69xx device family (SIP, incl. CTI Support out of the UC App)
- Support Mitel 6970 Conference Phone
- Support of Mitel Analog Devices
- Remote Access via *CloudLink*
- Data Migration from MiVoice Office 400 to OpenScape Business (via FLIP Tool)
- Support of the analog Gateways AG4124 and 4172



- Release of Mitel SIP-DECT incl. Event Manager & IoT supporting the Migration to OpenScape Business
- Interfaces such as ESPA, MODBUS & MQTT for 3rd party connectivity
- Simplified Provisioning planned (Release end of July 2025)
- Support of new Mitel SIP-DECT Versions (10.0/1)
- Mitel Business CTI (OEM powered by ESTOS), „One Stop Shopping“

- **ONE Mitel Portfolio** - Opens up additional business opportunities
- **Simplifies the Move** to Mitel OpenScape Business

The new OpenScape Business V3R4 FR2

What's new with Mitel OpenScape Business V3R4 FR2

Security and new ITSP Profiles*

- **Security Hardening**s (see Release Notes after GA)
- **Update*** ITSP Profiles
- **New ITSP Profiles:** Swisscom SBCon (CH), KWEEBL (int.), Phonestar (CH), Thüringer Netkom (GER)



* Profile only available with OSBiz V3 Controller / S

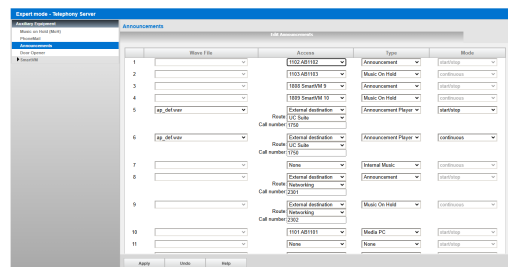
Mitel SIP-DECT Configuration

- Mitel SIP-DECT configuration now embedded in the OSBiz WBM (Management Tool)
- Eliminates duplicate configuration efforts



Serviceability Improvements

- **Announcement Player** now **integrated** in the OpenScape Business WBM
- **One Tool Configuration** – no „Manager E“ required anymore
- Operation Mode: „continuous“ now available for **X-Systems**



Why SWA/Software Support?

- Only customers with active SWA/SSP benefit from the **innovations /added value** of new software releases
- **Support of new OS, SIP provider updates / new profiles, etc.**
- **New developments only on V3** Controller / OpenScape Business S



Announcement Player now fully embedded into OSBiz WBM

Serviceability – centralized configuration via WBM Management Tool

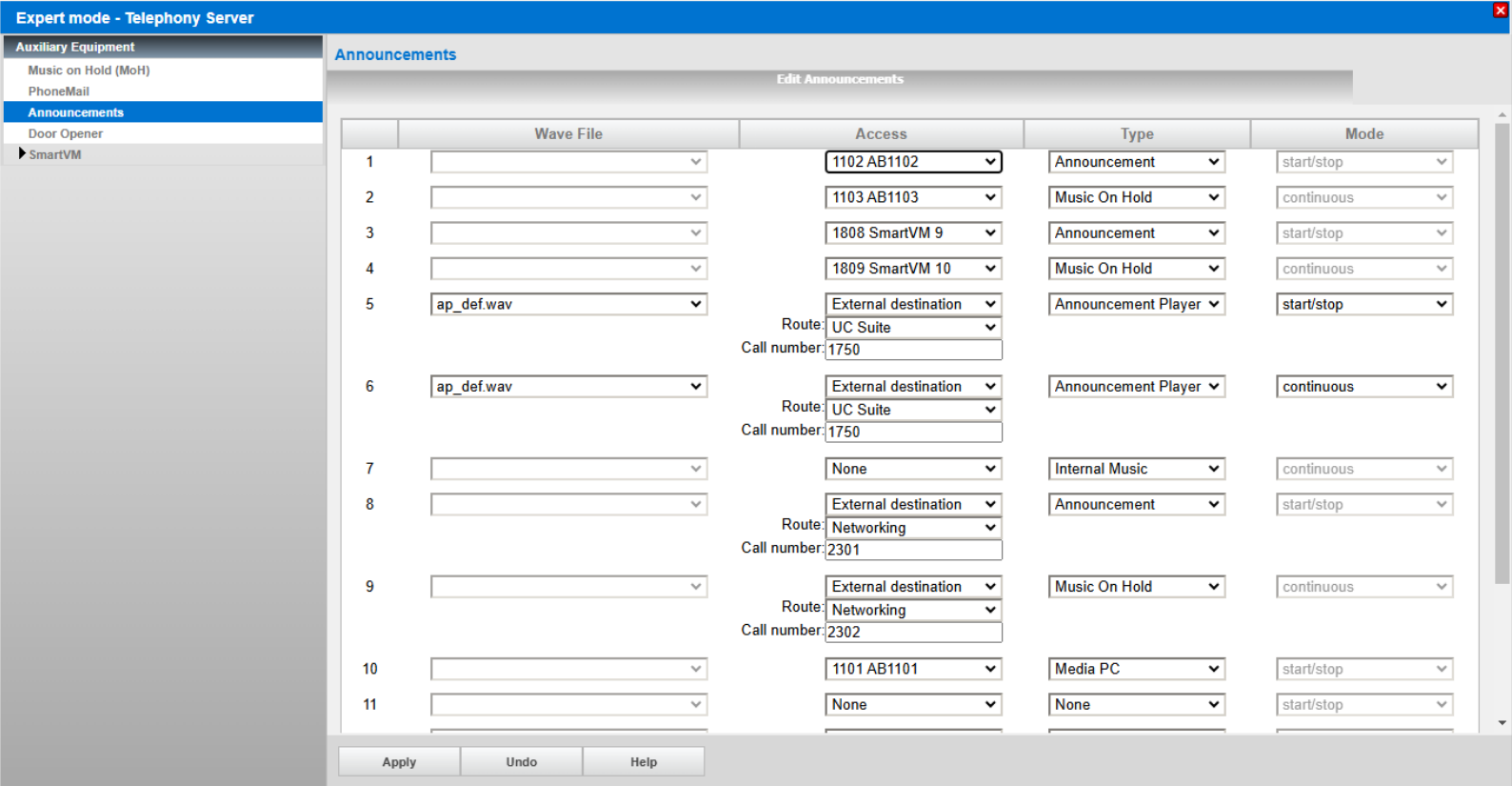
Configuration in all system variants and UC operating modes

All announcement types can be set up: MOH, Announcement Player, internal Music, Media PC (via CSTA)

All port types can be configured: analog, Smart VM, external

Announcement Player “Continuous” now also available for OSBiz X

Announcement files can be downloaded via Admin Portal as usual.



Expert mode - Telephony Server

Auxiliary Equipment

- Music on Hold (MoH)
- PhoneMail
- Announcements**
- Door Opener
- SmartVM

Announcements

Edit Announcements

	Wave File	Access	Type	Mode
1		1102 AB1102	Announcement	start/stop
2		1103 AB1103	Music On Hold	continuous
3		1808 SmartVM 9	Announcement	start/stop
4		1809 SmartVM 10	Music On Hold	continuous
5	ap_def.wav	External destination Route: UC Suite Call number: 1750	Announcement Player	start/stop
6	ap_def.wav	External destination Route: UC Suite Call number: 1750	Announcement Player	continuous
7		None	Internal Music	continuous
8		External destination Route: Networking Call number: 2301	Announcement	start/stop
9		External destination Route: Networking Call number: 2302	Music On Hold	continuous
10		1101 AB1101	Media PC	start/stop
11		None	None	start/stop

Apply Undo Help



Mitel SIP-DECT Configuration within the OpenScape Business WBM

Configuration of Mitel SIP-DECT directly via OpenScape Business WBM

- Significantly simplifies and accelerates the commissioning and configuration of Mitel SIP DECT – avoids the efforts of duplication configuration
- OMM activation, necessary parameters, and provisioning of SIP users can be carried out directly from an OpenScape Business management tool
- Investment protection, simplified transition to OpenScape Business
- Advantage for all partners who use Mitel SIP-DECT in combination with OpenScape Business

Only one Management Tool for Mitel SIP-DECT configuration



Mitel SIP-DECT Provisioning within the OpenScope Business WBM

(1) New Configuration Wizard available for Mitel SIP-DECT

(2) Configuration from required OMM Parameters, such as

- *HTTPS Server credentials,*
- *Primary and Secondary OMM IP Address*
- *Authentication code,*
- *Select the transport protocol,*
- *FAC (Feature Access Codes)*
- *LDAP password for access OSBiz directories*

(3) Provisioning of SIP Users as a Mitel SIP-DECT device

- *PIN Code*
- *Enable or disable the key lock,*
- *Set the key lock PIN and key lock time*
- *Select if personal directory should be visible or not*

The image displays three screenshots from the OpenScope Business Assistant (OSBA) interface, illustrating the configuration process for Mitel SIP-DECT.

Screenshot 1: Shows the 'Setup - Wizards - Telephones / Subscribers - IP Telephones' window. The 'Mitel SIP DECT' option is highlighted in the left sidebar, and the 'Mitel SIP DECT Configuration' window is open in the main area. A purple box highlights the 'Mitel SIP DECT' option in the sidebar, and a purple number '1' is placed next to it.

Screenshot 2: Shows the 'Mitel SIP DECT Configuration' window. The 'HTTPS Server Credentials' and 'OMM Configuration' sections are visible. A purple box highlights the 'OMM Configuration' section, and a purple number '2' is placed next to it.

Screenshot 3: Shows the 'Expert mode - Telephony Server' window. The 'Station' configuration page is open, showing fields for 'Type: SIP Client', 'Call number: 120', 'First Name', 'Last Name', 'Display', 'Direct inward dialing: 120', 'Device Type: SIP Extension', 'ClipLin', 'Access: LAN(SIP-3)', and 'Device Provisioning: Mitel SIP DECT Device'. A purple box highlights the 'Device Provisioning' dropdown menu, and a purple number '3' is placed next to it.

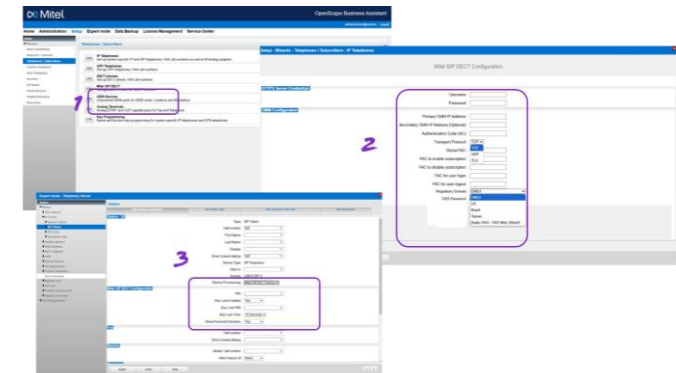
Access to ipdect.cfg / user_common.cfg via the https Server within the OpenScope Business



Mitel SIP-DECT Provisioning within the OpenScape Business WBM

Basic procedure for commissioning

- Configuring DHCP with a static IP address for the OMM base station
- Configuring SIP DECT subscribers in OSBiz WBM
- The base station receives an IP address and starts the OMM application.
- Basic configuration on the base station, as usual via the familiar web interface (<https> URL, etc.)
- The base station retrieves the configuration files `ipdect.cfg` / `user_common.cfg` from OpenScape Business
- When a handset logs in, the base station also retrieves the user's configuration file and sets up the handset.
- **Note:** Users can be added/changed at any time via the WBM of the OSBiz. Deleting already configured users and opening the registration window for a new mobile handset can still be done in the OMM Web Admin.
- Further information with detailed installation instructions will be available after the release of the V3R4 FR2 software.



Marketing and Sales Collaterals

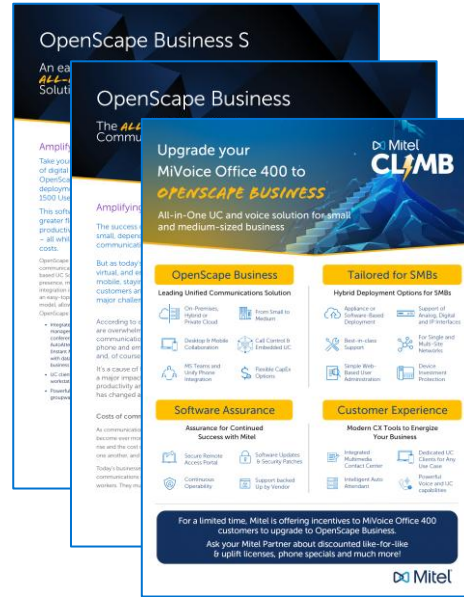


Marketing and Sales Collaterals

Presentations for Partners and End Customers



Brochure: OpenScope Business



Website & Partner Portal:



Battlecards:



Videos:

