

Product Announcement

MiVoice Office 400 6.0 SP1

Summary:

This bulletin announces the General Availability (GA) release of MiVoice Office 400 6.0 SP1 on January 7th, 2019. Several features included in SP1 have already been highlighted and described in the 6.0 release in September. This document is an appendix version to the main MiVoice Office 6.0 Announcement Bulletin which is posted on InfoChannel.

MiVoice Office 400 6.0 SP1 delivers important bug fixes as well as compatibility line-up with following products and applications:

- Introduction of new DSI-8 card for the SMB Controller
- Compatibility with SIP-DECT 8.0
- Compatibility with Mitel SIP 5.1
- Compatibility with MiCollab 8.1

Posted Date: January 3rd, 2019

Effective Date: January 7th, 2019

Bulletin Number: PB2019Jan03B

Bulletin Type: Product Announcement

Product Family: Mitel UC, MiVoice Office 400

Audience: Mitel Employees, Partners and Distributors

Revision Version: First revision

Revision Reason: N/A

1 Overview

MiVoice Office 400 6.0 SP1 is primarily a platform and management suite release that also includes the latest versions of Mitel's value-add applications to ensure our customers get the best value for their investments in the complete MiVoice Office 400 product portfolio.

1.1 MiVoice Office 400 6.0 SP1 - News

1.1.1 NEW DSI-8 CARD FOR SMB CONTROLLER

The Small & Medium Business Controller (SMBC) is a modern and robust platform, but very simply designed with a user-friendly approach in mind. Thanks to its multi-core processors, it was possible to include CloudLink software as an embedded service that runs natively in the SMB Controller, so no separate gateway is required. This means that all SMB Controllers shipped, will also be cloud-enabled from the start. The beauty of this model is that we will be able to deliver applications to SMB customers (starting from a few users), without any additional expenses for servers and their provisioning and configuration.

The SMB Controller has significant IP scale improvements compared with the Mitel 415 & Mitel 430 communication servers, reaching capacity for up to 200 IP users. With the new DSI-8 card (available February 1st, 2019) the maximum number of digital ports of the SMB Controller doubles from 16 to 32. Not only does this provide the smaller customers with the growth headroom they require, but it will also allow us to provide more competitive solutions when customers previously had to step-up to the M470 to get the IP resources they required.

The SMB Controller has 6 analog extension ports natively and can be expanded to support some additional analog and digital extensions using the same cards that are used in the current 415 and 430 controllers. This, along with the support for a common set of desktop devices, offers SMB customers a meaningful level of investment protection. The SMB Controller replaces the 415 and 430 controllers and thanks to its new technology, this robust platform provides a more cost-effective offer for medium businesses with focus on IP.

The SMB Controller has regulatory approval for all EU countries as well as in Norway, Switzerland and Turkey. Australia and New Zealand.

For other countries, please contact the Product Management.



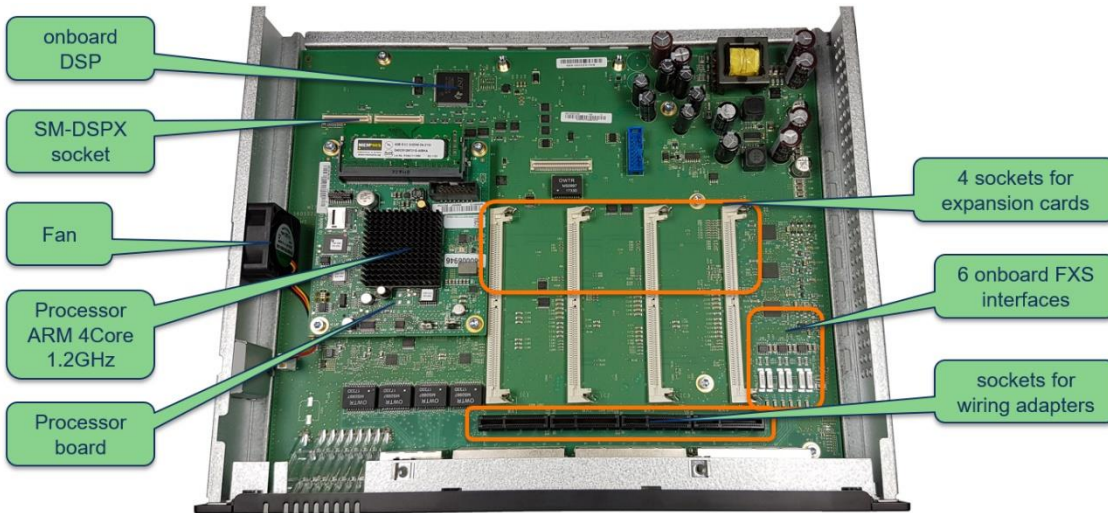
Some facts about SMBC:

- Basic system including
 - Quad-Core CPU / Mem module
 - 4 x GigE*
 - 6 FXS ports
 - 4 slots for TDM expansion cards
 - Rack and wall mount

*: The GigE ports cannot be used as switch. Only ETH0 is used with Release 6.0

- Expansion cards
 - Trunk: E1, BRI-4, FXO-4
- Internal: FXS-4, DSI-4, DSI-8 ^{new}
 (The DSI-8 doubles the maximum number of DSI to 32 per SMB Controller)
- Max TDM Capacity
 - 22 FXS ports, 32 digital ports

A look inside the SMBC hardware:



Product positioning and sweet spots for IP configurations:

IP Users	Mitel 415	Mitel 430	SMBC	Mitel 470
5	X	X	X	
10	X	X	X	
16		X	X	
25		X	X	
30		X	X	
40		X	X	X
50		X	X	X
100			X	X
150			X	X
200			X	X
250				X
300				X
400				X
600				X

Product positioning and sweet spots for TDM configurations:

DSI/FXS	Mitel 415	Mitel 430	SMBC	Mitel 470
4/2	x	x	x	
6/2	x	x	x	
6/4	x	x	x	
8/4		x	x	
12/4		x	x	
16/4		x	x	x
24/4			x	x
32/6			x	x
48/4				x
..				..
228				x

1.1.2 SUPPORT OF SIP-DECT 8.0

Mitel’s 4th Generation SIP-DECT Base Station portfolio with SIP DECT 8.0 software contains five new RFP4x models with unique features designed to support a variety of special use cases in on-site deployments who require seamless mobility over a robust wireless network. All new models offer significant improvements from the existing 3rd generation (RFP3x) models.

From the SMB perspective, the new 4-channel RFP 44 Indoor IP DECT Base Station perfectly addresses the smaller installations. The RFP 44 is a very competitive offering and from price perspective even more attractive than the TDM-DECT base station.

For more detailed information, see marketing information for SIP-DECT 8.0 available on InfoChannel.



IP DECT Base Station RFP44

1.1.3 SUPPORT OF MITEL SIP 5.1

The R5.1.0 SIP firmware release is applicable to all models of the 6800 and 6900 series phones. Mitel desktop firmware releases are validated with MiVoice Office 400.

One of the main features introduced in 5.1 is the integrated DECT headset for 6930 and 6940 desktops – this is one of the most popular accessories and facilitates a level of personal area mobility for users, allows users to be fully handsfree in a more open office environment whilst maintaining privacy of the call.



Mitel 6940 SIP phone with integrated DECT headset

1.2 Support for MiVoice Office Mobile Application

The new CloudLink-based MiVoice Office Mobile Application is supported on Field Trial basis and will be fully introduced on the market in Q1 2019.

MiVoice Office Mobile Application is a perfect mobile solution for small business customers being simple to use and easy to manage. It provides the essential features of a business phone system and more in a mobile application enabling users to answer and maneuver multiple calls in real time from their mobile phone, to chat 1:1 or in groups, wherever they, their customers or their employees happen to be.

MiVoice Office Mobile Application is uniquely focused on traditional voice-centric workflows that feature multiple incoming lines, conferencing, transfer, hold, hunt groups, group calling, call park and more. Other mobile UC apps lack many of these business voice features.

2 Market Introduction

2.1 Target Markets

The MiVoice Office 400 6.0 SP1 will be introduced to all markets where the previous releases have been available for the Mitel 415, Mitel 430, Mitel SMBC, Mitel 470 and Virtual Appliance.

Please, contact your Mitel representative for other countries.

2.2 New Part Numbers

NEW FOR SMBC PLATFORM

SMBC Subscriber card 8DSI with Wiring adapter	50006943
---	----------

NEW PARTS THAT COME ALONG WITH SIP-DECT 8.0

RFP 45 Indoor IP DECT Base Station	50006972
RFP 44 Indoor IP DECT Base Station	50006973
RFP 47 Indoor IP DECT Base Station	50006974
RFP 47 DRC DECT Base Station	50006975
RFP 48 WLAN Base Station	50006976

NEW PARTS THAT COME ALONG WITH MITEL SIP 5.1

Integrated DECT Headset (EU)	51305334
------------------------------	----------

2.3 Solution Roll-Out

MIVOICE OFFICE 400 6.0 SP1	RELEASE SCHEDULE
Mitel CPQ available	January 7 th , 2019
Product Announcement	January 3 rd , 2019
General Availability	January 7 th , 2019

Please, contact your Mitel channel manager for further information on product introduction on your market.

3 Pricing and Ordering

3.1 Sales Objects and Licensing

Detailed descriptions of sales objects and licenses are provided in product specific documents, available on the InfoChannel.

3.2 Pricing

Price notification for the new DECT RFPs have been distributed to the local Mitel CPQ/price administrators, product managers, finance etc.

Price notification for the new 8DSI will be distributed to the local Mitel CPQ/price administrators, product managers, finance etc. in January 2019.

Please, contact your channel manager for detailed price information.