



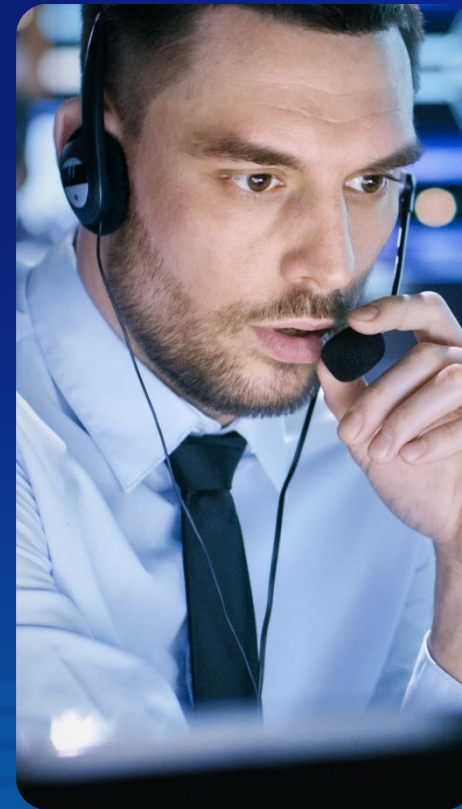
Mitel OpenScape Business V4

Advanced hybrid UC and telephony
communication solution for small
and medium-sized businesses

Webinar Presentation

August 2026

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Agenda

01 OpenScape Business for SMB

02 V4 Highlights and added value at a glance

03 V4 as the basis for Mitel WX and further cloud services – strengthening the hybrid connectivity

04 Mitel WX for SMB – selling made easy

05 Migration and upgrade to V4

06 Product Lifecycle Updates

07 Good to know

08 FAQ

OpenScape Business V4 for SMB

Mitel OpenScape Business - successful in the market

All-In-One

telephony and UC solutions
designed for SMB



235.000+
active systems worldwide

8.500.000+
Users

1.110.000+
UC-User / Contact Center

76%
hybrid share of communication*

Flexible deployment
Hybrid, TDM, IP, hosted, private
Cloud, Appliance or pure SW

Strong Roadmap
Future-proof – **2026/27+**



Why Mitel OpenScape Business

Stay ahead with a future-ready communications solution that combines reliable voice and UC with the flexibility of hybrid cloud

Advanced Communication for SMB

Unified User Experience

Flexible Deployment Options



- Small and medium-sized businesses – powerful / future-proof
- Unified user experience – Unified Workforce Experience
- Sweet Spot 5-200 users, stand-alone (up to 500) and/or multisite (in networks for up to 2,000 users)
- All-In-One solution (TDM, IP), UC, Contact Center
- Companies can choose and combine between local (on-premises), private cloud or hybrid environments
- Meet all customer requirements for operation, security, flexibility and scalability

Together with the comprehensive portfolio of Mitel applications and hybrid cloud solutions, OpenScape Business offers the ideal communication solution for small and medium-sized businesses **in a broad variety of industries and market segments.**

Mitel OpenScape Business V4



OpenScape Business is developed specifically for small and medium-sized businesses seeking **advanced solutions for hybrid telephony and Unified Communications across all industries.**



Combines the strengths of a flexible and reliable local / private datacenter infrastructure with the agility and innovative power of modern cloud technologies.



Together with **Mitel WX** we make **our solution future-proof, strengthen our market position in the area of hybrid SMB solutions**, and foster a connected "Workforce" working world



Creating new value for the global installed base, winning new customers and compelling arguments for the migration to OpenScape Business.



Open Scape V4 Coming soon – **July 29, 2026.**



ONE Mitel Portfolio for Communications Needs

Mitel Portfolio Support on OpenScape Business (Update V4)

- Release of Mitel SIP-DECT incl. Interfaces such as ESPA, MODBUS & MQTT for 3rd party connectivity
- **Simplified Provisioning for Mitel SIP-DECT**
- **Mitel Workflow Studio workflow integrations including AI**
- Mitel Business CTI (OEM powered by ESTOS), „One Stop Shop“
- **Remote Access via CloudLink**
- Data Migration from MiVoice Office 400 to OpenScape Business (via FLIP Tool)
- Full Mitel WX Interface Integration
- Expanded Workflow Studio Capacity
- Deeper Mitel 6900 Series Phone Support
- Strengthened Hybrid Cloud Foundation



Support for:

- **Mitel 68xx and 69xx device family (SIP, incl. CTI Support out of the UC App) – deeper integration**
- Mitel 6970 Conference Phone
- Mitel Analog Devices
- **Mitel SIP-DECT including Event Manager & IoT supporting the Migration to OpenScape Business**
- Support of the analog Gateways AG4124 and 4172

ONE Mitel Portfolio - opens up additional business opportunities
Simplifies the switch to OpenScape Business

V4 Highlights and added value at a glance

Mitel OpenScape Business V4 – good to know

V4 Goals

- Positioning as an advanced, reliable and secure UC communication solution for on-premises use and in hybrid environments
- Address existing and new customers, migration to OpenScape Business
- Mitel WX as the next-generation UC solution for all industries and the entire workforce
- Fulfill the business-oriented requirements of our sales partners

Dates

- Planned release: July 29, 2026
- Mitel WX "Technical Readiness" with release of V4 (planned)
- Mitel WX release planned Q4/2026

Supported Platforms

- V4 software available for all systems with V3 mainboard controller (including the wall-mount systems)
- OpenScape Business S as a purely software-based solution for private cloud / datacenter environments
- Mitel WX also for Basic Mainboards with 4GB RAM

Licensing

- All licenses from V3 can be used for V4
- Focus on marketing hybrid services such as Mitel WX with the simplest marketing model for SMB
- Mitel WX user as "Multi Device User" including voicemail and more

Upgrade & Migration

- Easiest migration path – just a SW upgrade to V4 for customers with active SWA
- Known migration pathes to V4 (from systems V2 / V3 SW and V2 HW)
- Attractive migration offers from UC Entry (Unify Phone) to Mitel WX

Marketing & Training

- New OpenScape Business V4 sales information
- Update of existing marketing materials (data sheet, brochures, customer and partner presentation)
- Training offers for new partners and V4 Service Update courses

Mitel OpenScape Business V4 What's New

Security / ITSP

- Security Enhancements & Hardenings
- New ITSP profiles – e.g. for Deutsche Glasfaser, Inexio, Outbox, Chunghwa, Proximus



Improvements

- **Serviceability improvements** (STUN Fallback, etc.)
- **Provisioning Improvements** for Mitel SIP-DECT/ support for new 10.2 version
- UC Suite **MS Graph API Support** (for calendar & contacts)
- **Workflow Studio** enhanced workflow capabilities (Dial by Name, etc.)

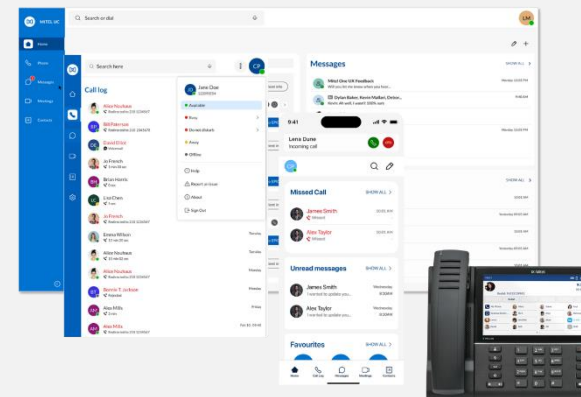
Integration

- **Deeper integration** of the Mitel 69xx devices
- **Accelerate migration** and ensure investment protection for MIVO400 customers
- **BLF function – call status** / call pickup



Mitel WX - unified Hybrid-UC "Workforce Experience" for all industries

- **ONE Workforce Experience** – The connected workplace for "Knowledge" and "Frontline" workers / employees
- **A single client** for desktop, web and mobile (first step: unifying the feature set of Unify Phone plus BLF / call status of all OpenScape Business users)
- **New UI design for maximum user-friendliness** and ease of use
- **Simplified** and bundled marketing concept
- **Release of Mitel WX** planned for Q4/2026



"Technical Readiness" with V4

Mitel[®]wx

ITSP, Security and Serviceability Improvements

ITSP and Security Enhancements / Adjustments with V4

ITSP



- New/adapted ITSP profiles

- Belgium: Proximus Business Trunk
- Germany: Deutsche Glasfaser Business SIP, htp Business FleX SIP-Trunk, inextio Business connect, NFON SIP Trunk (TLS), Outbox AG, DOCTOLIB (planned)
- Netherlands: BCOM (TLS)
- Norway: Telenor Norway (TLS)
- Taiwan: Chungwa

Always up-to-date certification information, see:

https://wiki.unify.com/wiki/Collaboration_with_VoIP_Providers



Current V3 certifications also valid with V4!

Security

- General "Hardening" activities, see Release Note for V4
- Primary information in our Security Advisory

Includes Security Updates: Yes: ☒ No: ☐

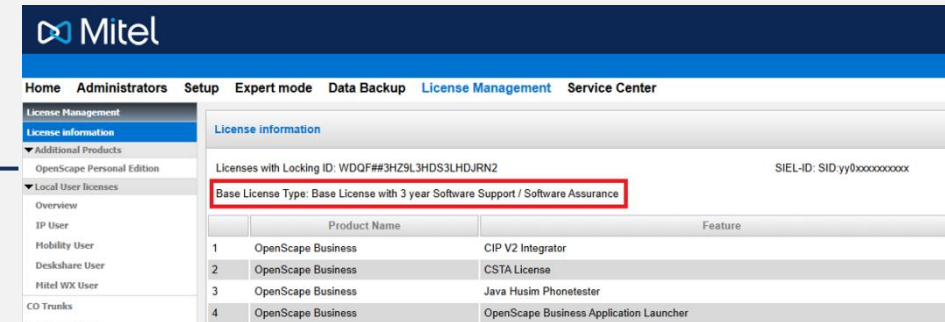
- Latest example "Copy Fail" CVE-2026-31431 (Linux!)

<https://www.mitel.com/support/security-advisories>

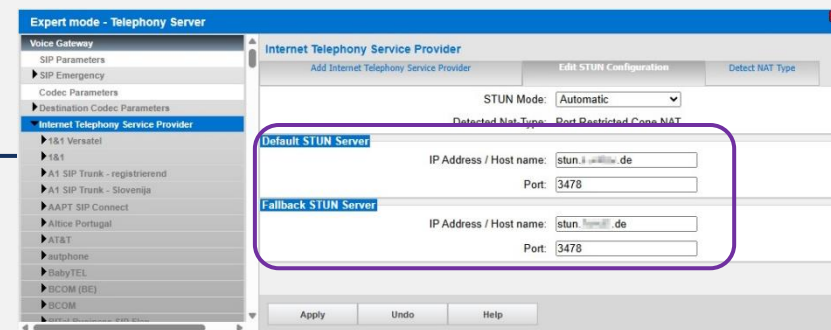
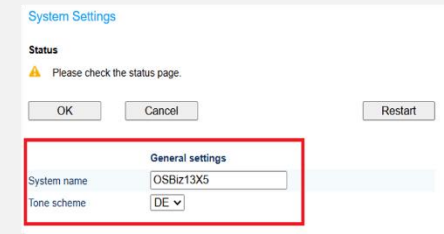
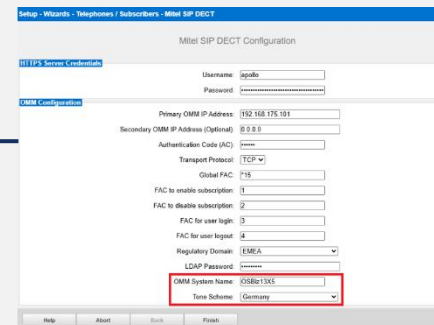


Serviceability Improvements with V4

- Display of the used base license with 1, 3 or 5 years SSP - simplifies the activation of additional subscribers
- Mitel SIP-DECT – additional OMM configuration enhancements (feedback from previous versions)
 - System Name
 - Tone Scheme
- Resilience: Fallback STUN Server



Note: Re-generation of the license file required for systems that are already active



Microsoft Graph API Support (UC Suite)

Microsoft Graph API Support for UC Suite

For calendar integration and contacts

- Microsoft replaces the previous EWS (Exchange Web Service) with the GRAPH API interface
- Deactivation of EWS from October 2026: [LINK](#)
- Functionality as before: calendar integration & contacts in connection with Microsoft 365 (Exchange Online)
- No change required for eMail forwarding
- GRAPH API configuration described in the OpenScape Business Admin documentation after release

External Providers Config

LDAP Providers Exchange PST Exchange Calendar Integration

Edit

Name Exchange PST

Auth Method Microsoft OAuth 2.0 Graph

Username Basic

Tenant ID Microsoft OAuth 2.0 EWS

Application ID

Client Secret

Scope https://graph.microsoft.com/default

Cancel Save

External Providers Config

LDAP Providers Exchange PST Exchange Calendar Integration

Enable Exchange calendar integration ☒

Auth Method Microsoft OAuth 2.0 Graph

Tenant ID Basic

Application ID Microsoft OAuth 2.0 EWS

Client Secret

Scope https://graph.microsoft.com/default

Cancel Save

• API surface

- From: EWS SOAP operations (FindItem, GetItem, SyncFolderItems, etc.)
- To: Microsoft Graph endpoints for **Calendars** and **Contacts**

• Auth model

- From: EWS OAuth + often "act as user / impersonation"
- To: Microsoft Entra ID app permissions + **application permissions** (daemon/service) . No EWS-style service accounts.

Further integration of the Mitel 6900 devices

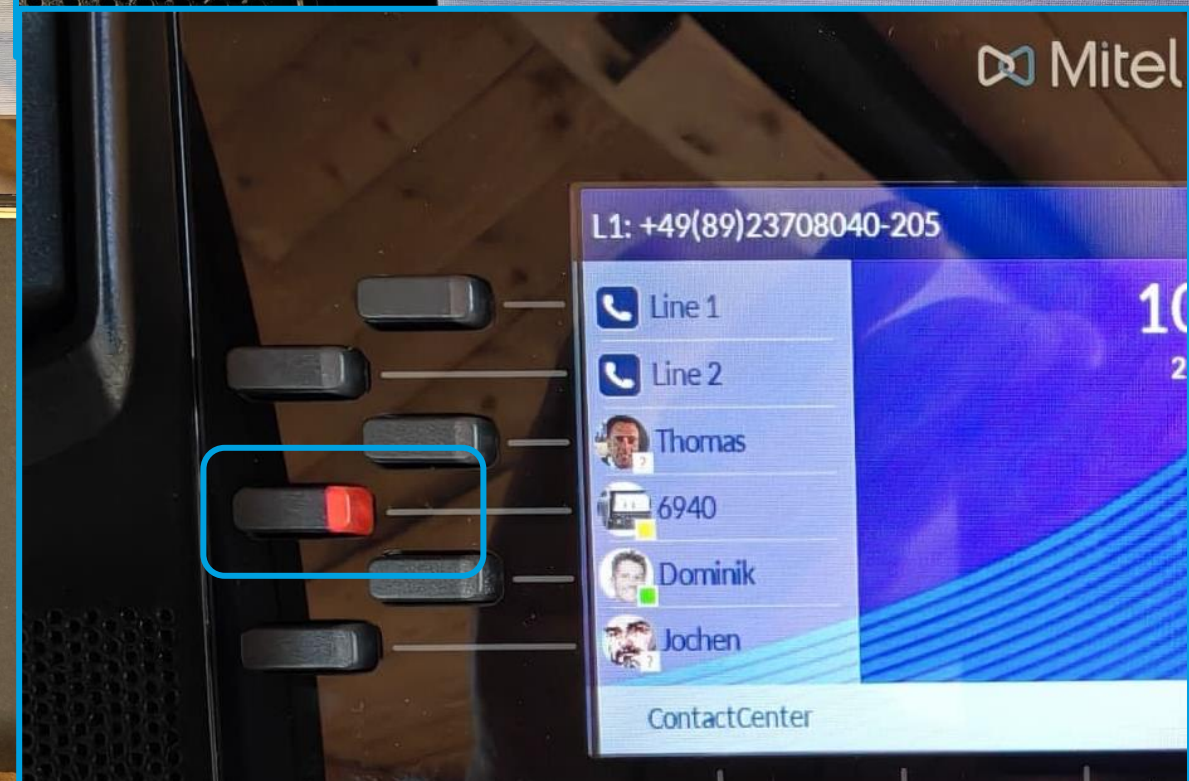
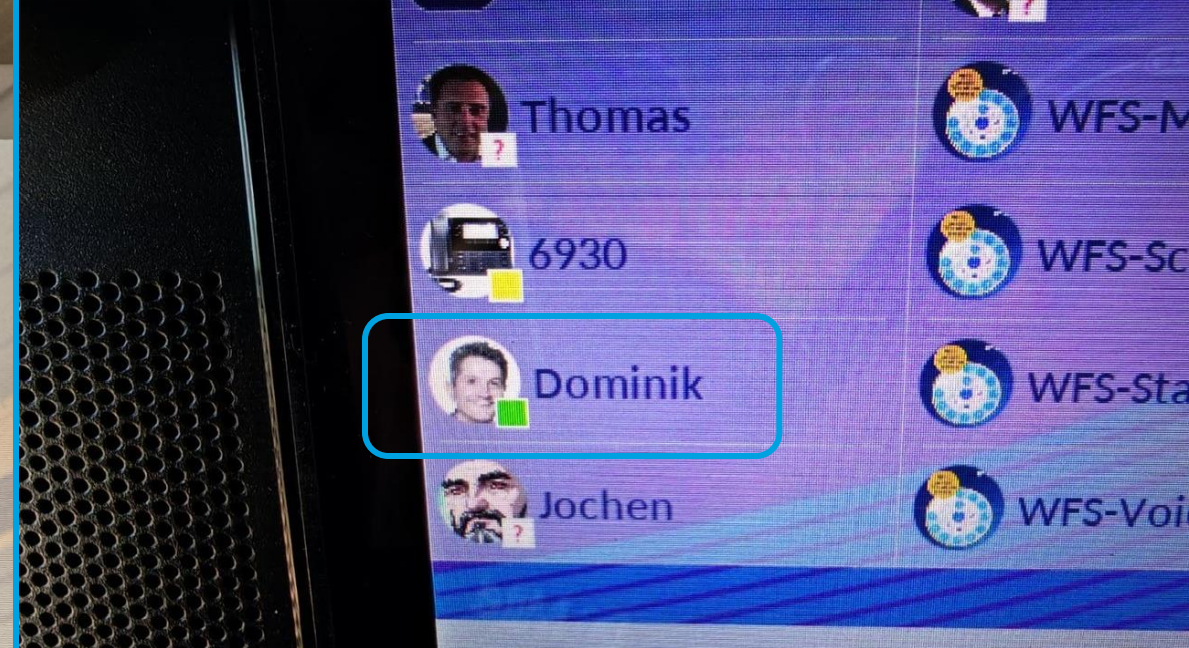
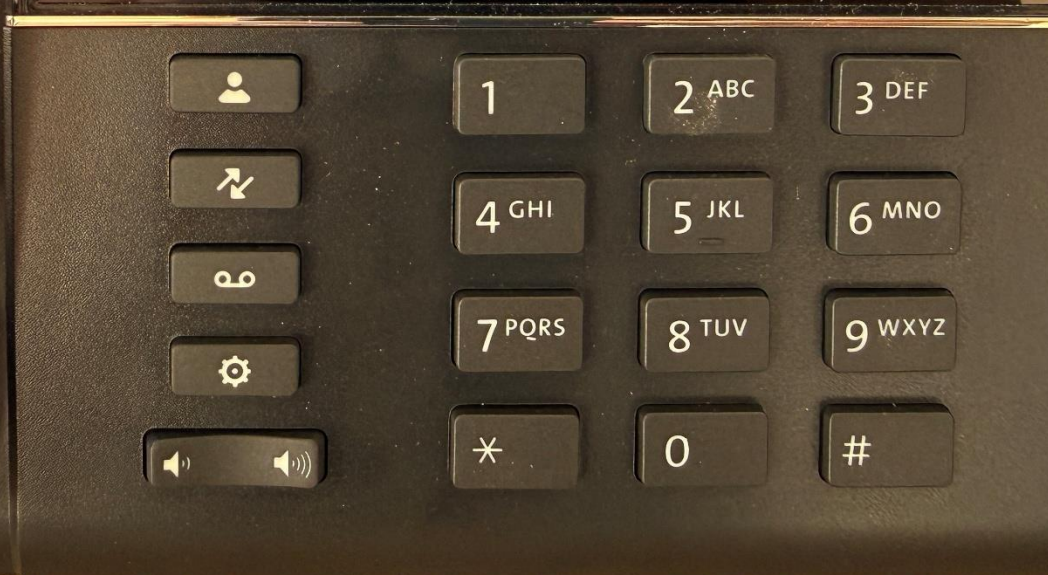
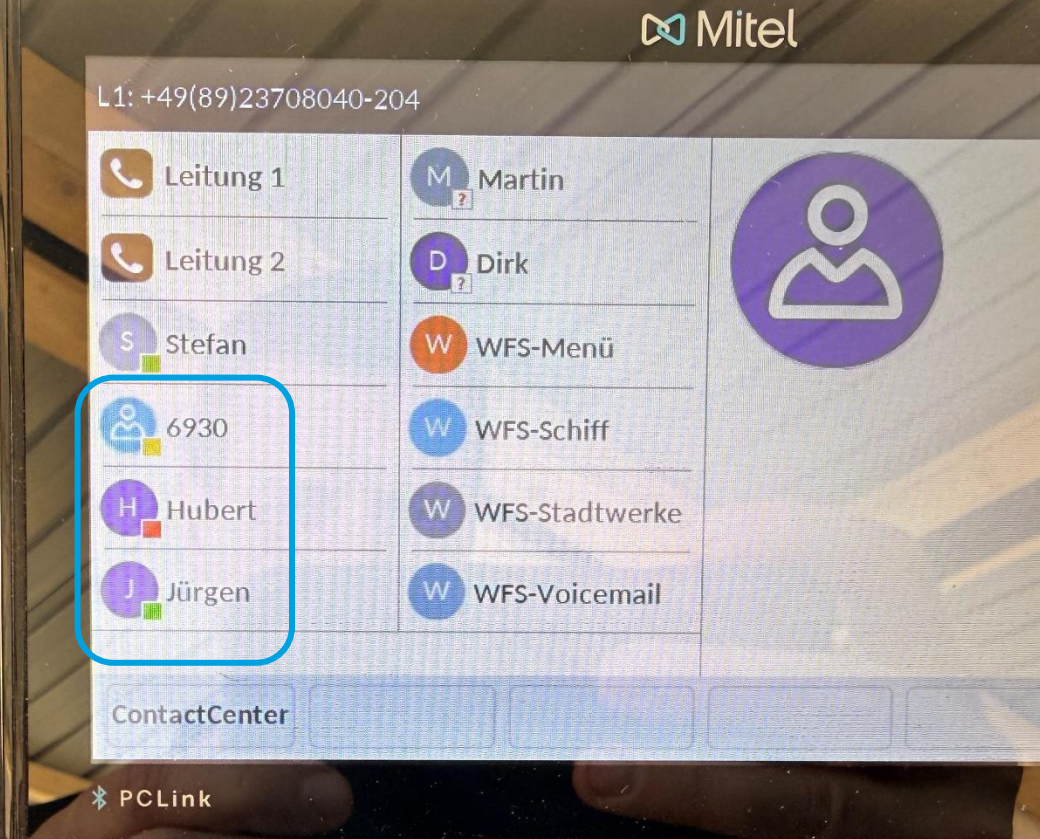
Further integration of the Mitel 6900 device family

For greater acceptance during migration and investment protection for customers

- Visual call status (BLF) for OpenScape Business users
- Technical implementation of the SIP RFC - 4235
- Immediate check (real-time) whether subscribers are currently on a call, available or receiving calls
- Visual indicators: use of the colored LEDs/displays of the 69xx to display clear status symbols for each monitored subscriber.
 - Solid **red**: The line is busy/in a call.
 - **Red/green/yellow** flashing: The extension is ringing (incoming call)
 - Off/**green**: The extension is free and available.
- One-touch interaction: press the "Idle" BLF key to call this contact immediately.
- Call pickup by pressing the BLF key when it is in "Ringing" status.
- Simple programming of the keys via the web interface of the device or via OSEM (Endpoint – Manager)
- No further configuration in the OpenScape Business required



Key	Type	Label	Value	Line
1	BLF	BLF2300	2300	1
2	BLF	BLF2301	2301	2
3	None			global
4	None			global
5	None			global



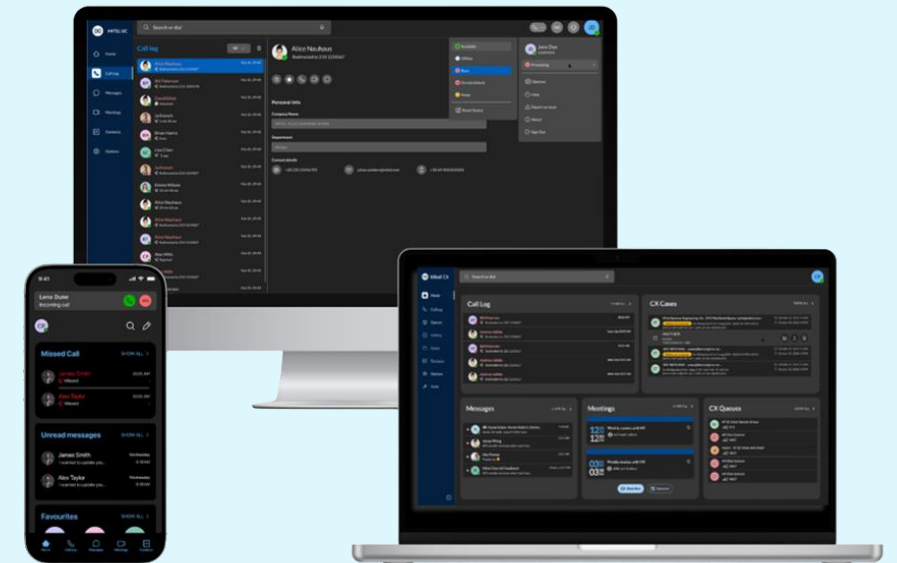
**V4 – the basis for Mitel WX and
further hybrid cloud services**

Mitel WX

For more information on Mitel WX, see the Mitel Partner Portal (login required): [Link](#)

- New user experience and user interface **for all employees**
- **Integrated communication** for general business communication, customer experience and vertical use cases
- Excellent **voice quality**
- Available for **all devices** and on the web
- **Easy to implement and manage** - from mid-sized businesses to large enterprises

Mitel[®]wx



**Mitel WX with V4 – strengthening
hybrid connectivity**

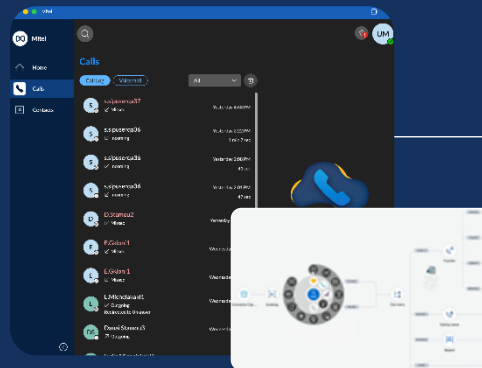
OpenScape Business V4 – strengthening hybrid connectivity

OpenScape Business V4 is the basis for connecting powerful value-added services from the cloud.

Thanks to **modern Container technologies** and **CloudLink APIs** we strengthen hybrid connectivity.

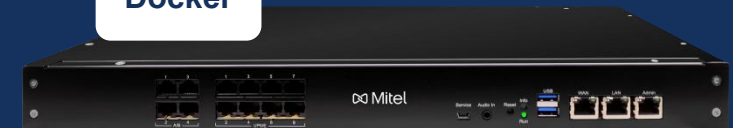
Mitel[®]**wx**

Mitel Workflow Studio



APIs
Docker

CloudLink APIs
CAS = Customer Access Service

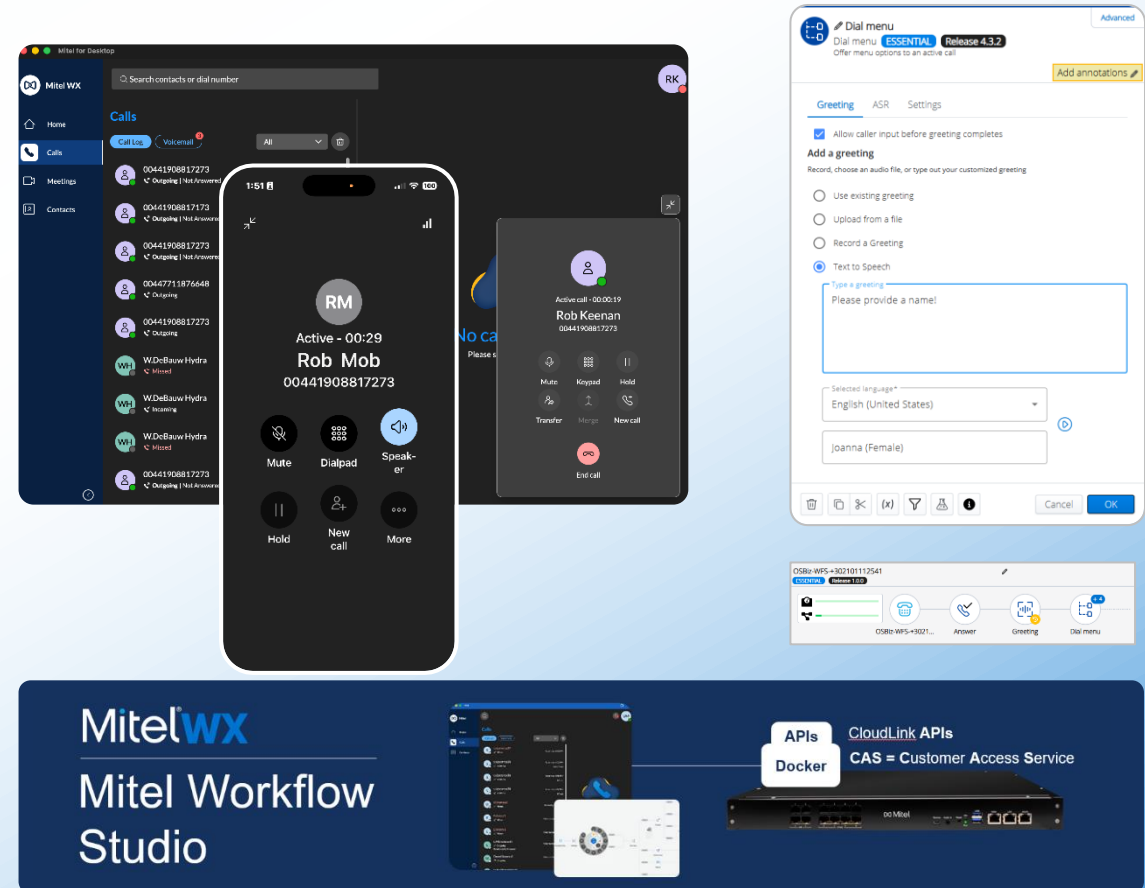


Additional Cloud Link apps, services and functionalities already planned with V4.1 and beyond.

V4 – the basis for Mitel WX and further hybrid cloud services

Use of modern Docker technologies and CloudLink API services

- Strengthens hybrid connectivity between OpenScape Business V4 and CloudLink
- CloudLink Synchronization Service and other Provisioning APIs
- Call status of all OpenScape Business users with Mitel WX, Additional contact, favorite and directory information, enhanced Workflows
- Prerequisite for Mitel WX: V3 mainboard (with 4GB RAM) or OpenScape Business S with V4 software
- Mitel WX and advanced Workflow Studio flows ("Dial by Name") also for Basic Mainboard with 4GB RAM
- Support for up to 500 Mitel WX User (Advanced) and up to 150 for Basic MB



**Mitel WX for SMB – let's
make selling easy**

Mitel **WX** at OpenScape Business – simplest marketing for SMB

Focus on hybrid added value, UC and telephony:
Everything included **in just one** marketing position for Mitel WX



OpenScape Business WX Premier User License

"All-In-One" Multi Device User

- including all WX clients Desk, Mobile App, Web and Auto
- including voicemail and 1 additional OSBiz system device (DECT, HFA)

Mitel WX user
according to the
OSBiz base license
for 1 / 3 / 5 years

Active SWA for Mitel
WX required
WX Renewal options
for 12 / 24 / 36 months



e.g. for Workflow Studio or future add-on cloud services



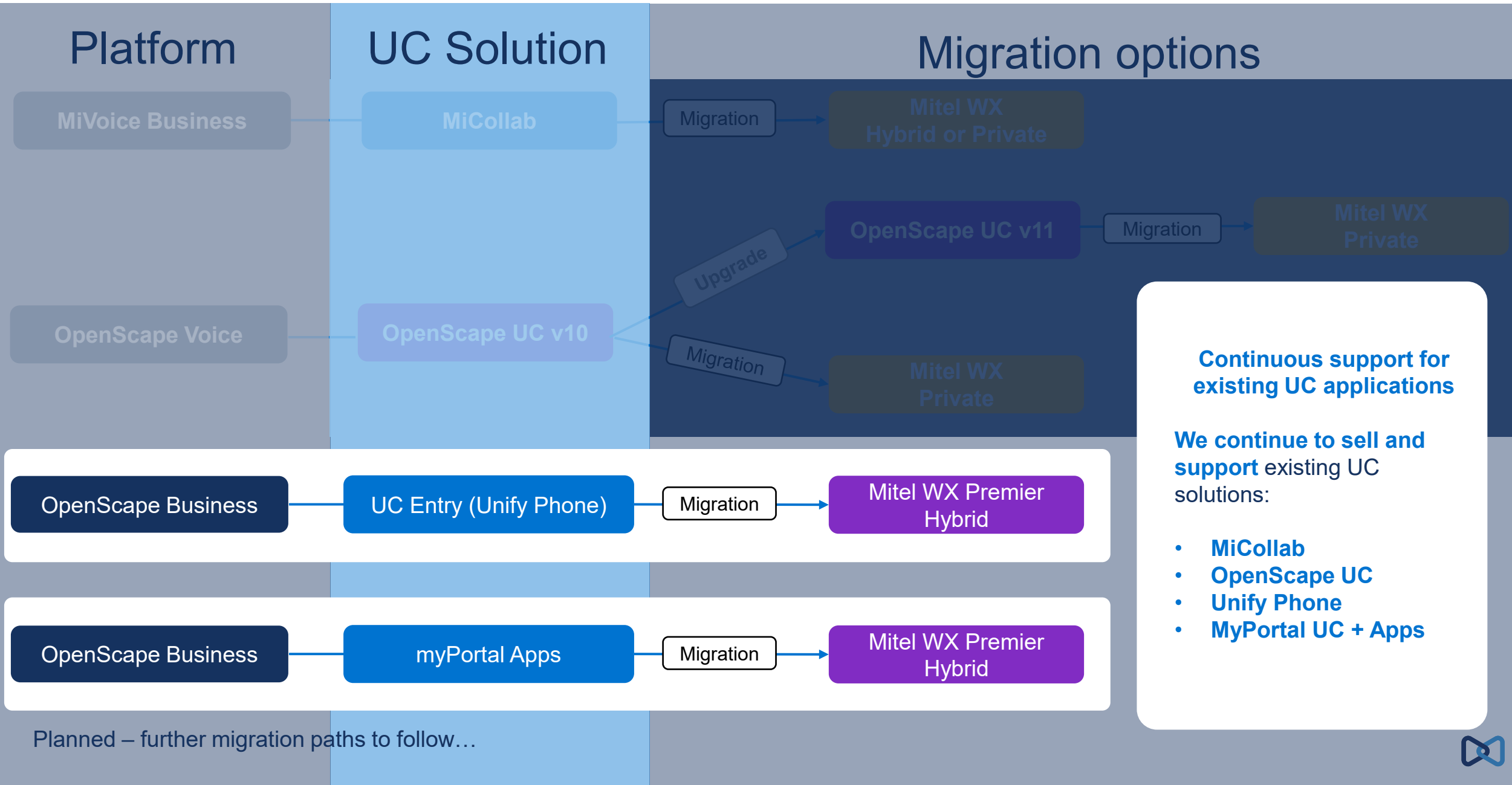
CAPEX-based WX license with upfront payment
and recurring SWA/SSP business *(Successful marketing
model as today with UC Entry/Unify Phone)*



Can be combined with existing OpenScape
Business licenses / myPortal

Marketing Concept may change until Mitel WX GA. Also planned as Mitel WX Premier evaluation and PAYGO variant

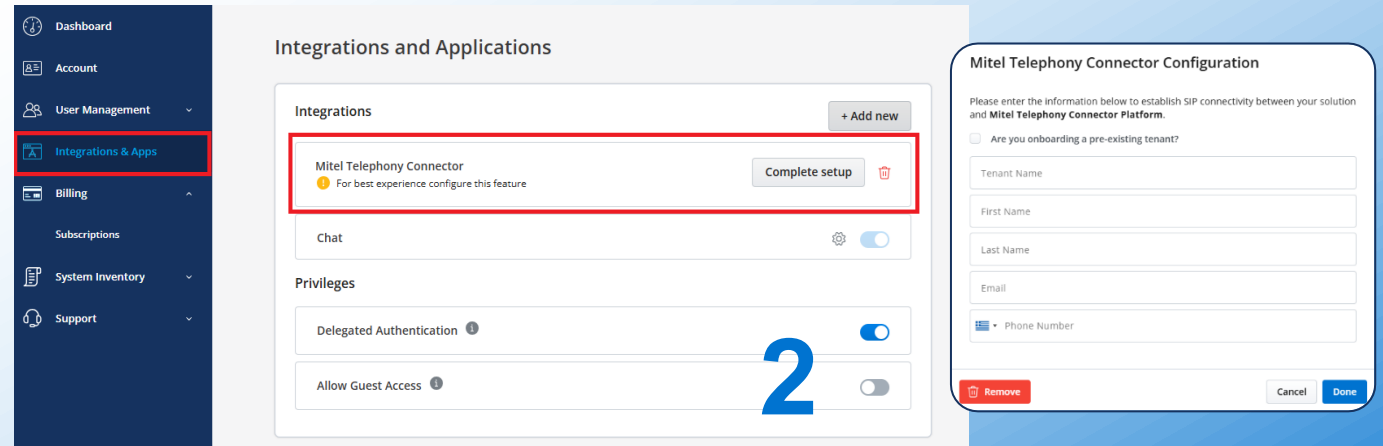
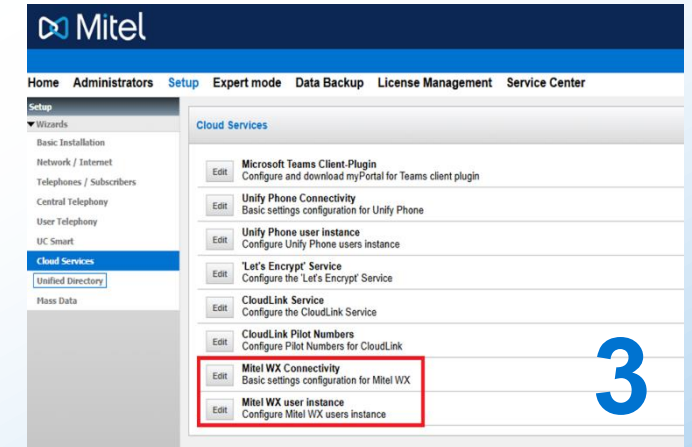
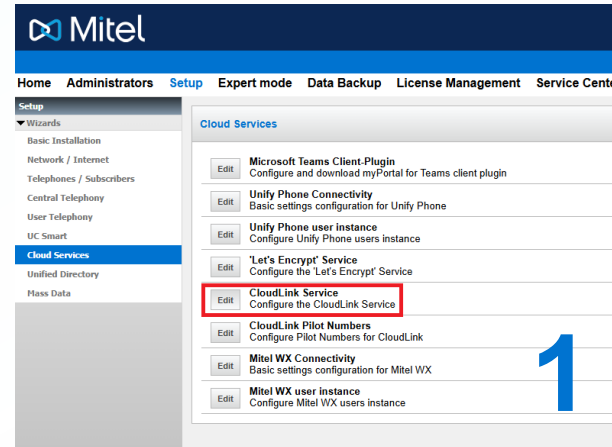
Migration paths to Mitel WX for existing UC customers



Mitel WX configuration in the OpenScape Business WBM

Mitel WX configuration in the OpenScape Business

- Simple configuration thanks to setup wizards
- Mitel Administration: create system in CloudLink
- Establish CloudLink service connection (1)
- Mitel Telephony Connector configuration: create WX tenant (2)
- Mitel WX Connectivity Wizard and user setup (3)
- Configuration as a fixed group (Basic MULAP) with WX user and system device

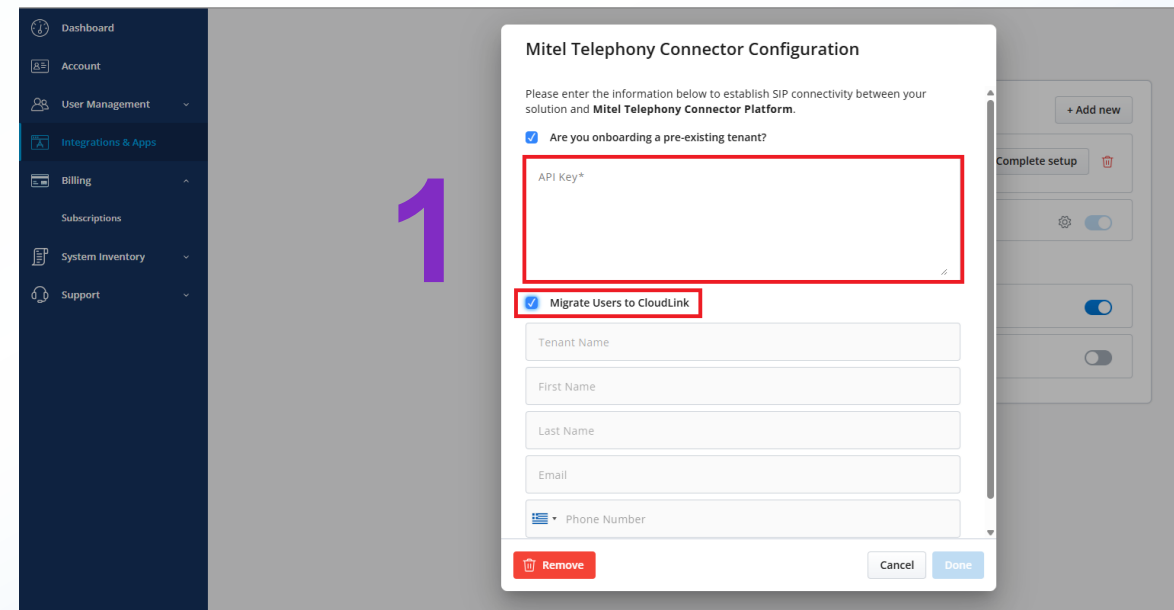


Unify Phone User migration to Mitel WX

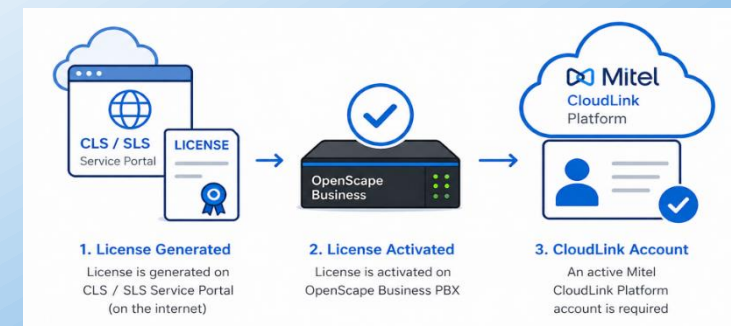
Unify Phone to Mitel WX user migration

Migration of an existing Unify Phone tenant to Mitel WX

- Generation of a license file with an OpenScape Business WX user license on the CLS
- Import and activation of the license file in the OpenScape Business WBM
- Mitel CloudLink account is required
- OpenScape Business must be connected to CloudLink and "Docked Container Support" activated
- Migration of the UP users: CloudLink - import of the previous Unify Phone API Key (1)



Note: No parallel operation of Unify Phone and Mitel WX possible!



Migration and Upgrade to V4

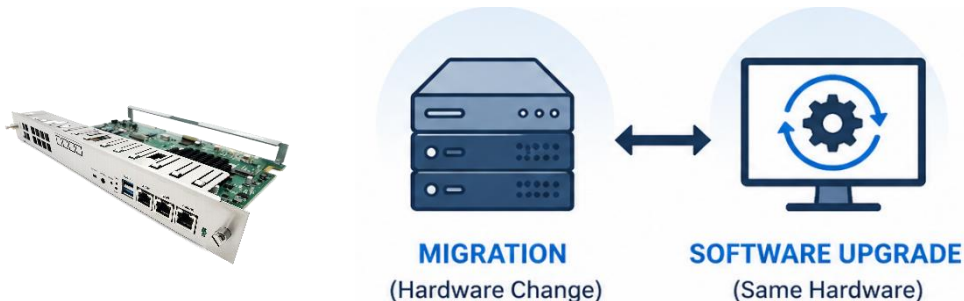
Migration and software upgrade to V4 made easy

We are talking about a **hardware migration**:

- Migration from V2 to V3 mainboard HW
- Same procedure as before on V3 MB

We are talking about a **software upgrade**:

- SW upgrade from OSBiz S V3 to V4 SW
- SW upgrade from OSBiz X V3 to V4 SW
- (Applies to all OpenScape Business model variants)



- V4 software is supported on **all V3 mainboard variants**
- **No** V4 software support on V2 mainboard (incl. Booster Card/Server)
- End of support for the V2 mainboards, as already communicated 31.12.2026
- Phase out of the V3 SW with the release of V4
- For customers with active SWA and V3 software, support tickets will continue to be accepted
- Solutions will be provided based on V4 software
- For current support information, see also the OpenScape Business Release Note

Migration and software upgrade to V4

Procedure as already known from V3

HW migration from ...	...to	Note
V2 SW / V2 MB	V4 SW / V3 MB	The first step is the upgrade to the latest software level V2R7. If myPortal @work is active, please first install V3R4 FR1/FR2 before updating to the V4 software. If CLS Connect is active, no further migration license is required
V3 SW / V2 MB	V4 SW / V3 MB	The first step is the SW upgrade to the latest V3 software version (>V3R4 FR3 GA Bind 720). Then the migration to the V3 mainboard takes place. If CLS Connect is active, no further migration licenses are required. Then regular software upgrade to the V4 software.
SW upgrade from...	...to	Note
V3SW / V3HW	V4 SW / V3 MB	For OpenScape Business X systems. Simple software upgrade to V4
V2SW OSBiz S	V4 SW OSBiz S	Follow the upgrade scenario already described for V3 (first both the SLES upgrade and the software upgrade of OSBiz S to V3 are required). Then carry out the software upgrade to V4.
V3SW OSBiz S	V4 SW OSBiz S	Simple software upgrade to V4
Convert ...	...to	Note
HiPath 3000V9	V4SW / V3 MB	The same migration path must be followed as for an upgrade from HiPath 3000 V9 to the V3 software level. Please ensure the correct Manager E for V4 from version 10 R3.23.0 or higher.

For more information, see the OpenScape Business Administrator documentation or sales information

Support for networked scenarios

Networking with ..	combined...	Support	Note
V3 SW / V2 MB	V3SW / V2 MB	Supported until 31.12.2026	Migration to V3 mainboard and upgrade to V4 software required
V3 SW / V3 MB	V3SW / V2 MB	Supported until 31.12.2026	Migration to V3 mainboard required
V3 SW / V3 MB	V3SW / V3 MB	Temporarily supported scenario	Upgrade to V4 software required
V4 SW / V3 MB	V3 SW / V2 MB	Temporarily supported scenario during the migration of the network to V4	Before migrating the network, an upgrade or migration to V4 SW/ V3 MB is required. For the V2 hardware, a special final V3 software based on V3R4 FR3 is required
V4 SW / V3 MB	V3 SW / V3 MB	Temporarily supported scenario during the migration of the network to V4	Only supported during the migration of the network. Systems with V3 software require an upgrade to V4 software level
V4 SW / V3 MB	V4 SW / V3 MB	Regularly supported scenario	All systems in a network must, as before, be on the same V4 software level

For more information, see the OpenScape Business Administrator documentation or sales information

Independent of V4!

**OpenScape Business V3
Lifecycle Updates**

OpenScape Business V3 mainboard and SLU8N/R

Hardware Product Lifecycle Updates

- **Regular measure** as part of a lifecycle process – serves to **ensure long-term availability**
- The **capacities, expansion stages and support** remain **unchanged** from the currently shipped V3 mainboards.
- The **handling as well as the upgrade and migration** of existing systems (e.g. from V2 hardware) likewise remain **unchanged**.
- For operating the V3 mainboards with lifecycle update, at least OpenScape Business V3R4 FR3 software (released since 12/2025) is required.
- Gradual introduction of the various mainboard variants **with a new Mitel part number** between June and December 2026
- For more information on the lifecycle updates, see **the current OpenScape Business sales information**



Product Bulletin
Mitel OpenScape Business - V3 Mainboard
Hardware Product Lifecycle Update

Zusammenfassung: Im Rahmen der kontinuierlichen Weiterentwicklung unserer Produkte führen wir für die OpenScape Business V3-Mainboards ein sogenanntes Hardware Lifecycle Update durch. Dieses Update dient dazu, die langfristige Verfügbarkeit der Mainboards sicherzustellen und ihre Einsatzfähigkeit auch in Zukunft zu gewährleisten.
Weitere Informationen siehe weiter unten in diesem Product Bulletin.

Veröffentlicht am: 4. Mai 2026

Datum des Inkrafttretens: 4. Mai 2026

Bulletin-Nummer: PB2026May4A

Bulletin-Typ: Product Lifecycle Update

Produktfamilie: Mitel OpenScape Business

Zielgruppe: Alle autorisierten Mitel OpenScape Business Partner und Länder in denen OpenScape Business freigegeben ist

Überarbeitete Version: n/a

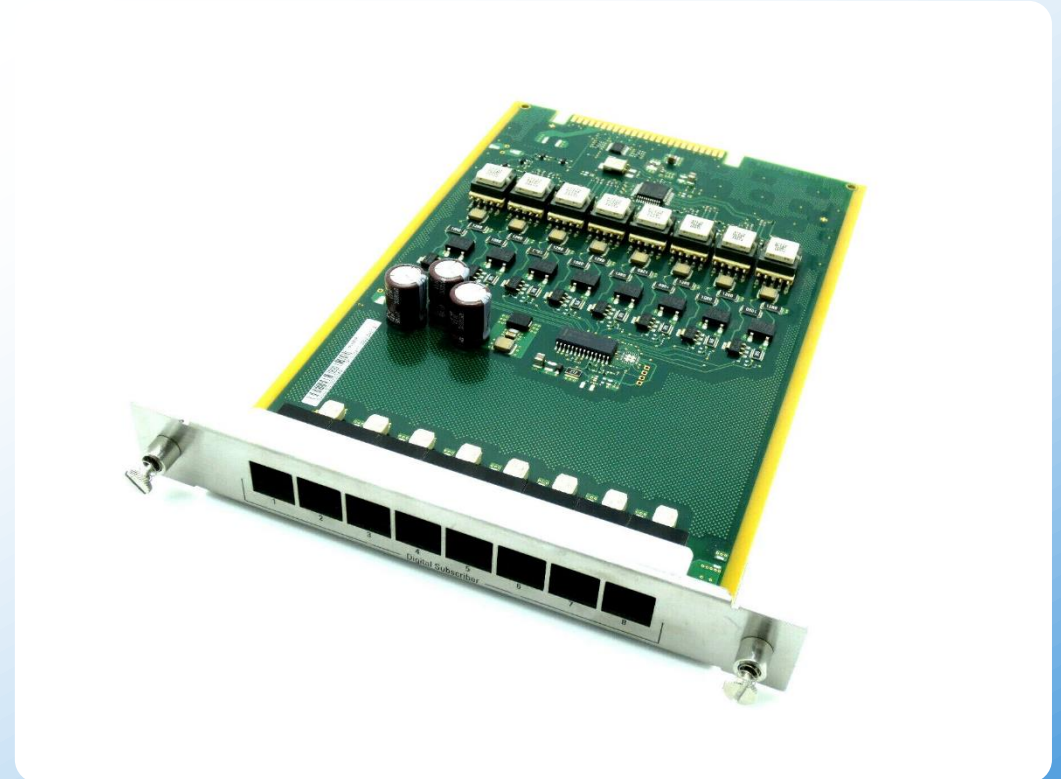
Grund der Überarbeitung: n/a

<https://nuxeo.unify.com/nuxeo/site/proxy/nxdoc/view/raw/6c54183e-7a8f-4321-82df-ff4f126dfad1?source=SAMLSSO>

Lifecycle Update – Digital expansion board SLU8N/R

Hardware Product Lifecycle Updates

- **Regular measure** as part of a lifecycle process – serves to **ensure long-term availability**
- The **capacities, expansion stages and support** remain **unchanged** from the currently shipped modules.
- For operating the SLU8N/R with lifecycle update, at least OpenScape Business V3R4 FR1 software is required.
- To clearly distinguish them from the previous SLU8N modules, the following new Mitel article numbers have been introduced:
 - 50009723 – SLU8N (replaces the previous article number 50009095, L30251-U600-A815)
 - 50009724 – SLU8NR (already released, replaces the previous article number 50009275, L30251-U600-A814)
- For more information on the lifecycle updates, see **the current OpenScape Business sales information**



The background of the slide is a solid dark blue. In the lower half, there are several thin, light blue wavy lines that curve upwards from left to right, creating a sense of movement and depth.

Good to know

Mitel OpenScape Business V4

Marketing Collaterals



Mitel OpenScape Business V4

Advanced Hybrid UC and
Telephony Communication for SMB

Amplifying Innovation.
OpenScape Business V4 is the latest
release of our advanced hybrid UC and
telephony platform for SMB.

- Mitel WX Ready & Enabled
- Expanded Workflow Studio Capacity
- Deeper Mitel 6900 Series Phone Support
- Strengthened Hybrid Cloud Foundation



"All-in-One" UC Solution

for single and multi-site SMB with the easiest path to adopt
future-proof technology and UC whenever the business is ready

Supercharge Your SMB Communications

The world has changed a great deal in just a few years. Mitel OpenScape Business V4 is available to all OpenScape Business customers and partners with an active Software Assurance (SWA) agreement.

Mitel OpenScape Business V4 delivers four meaningful advances that open new commercial opportunities across both the existing installed base and new logo accounts.

Full Mitel Workforce Experience (Mitel WX) Interface Integration

The new common hybrid Workforce Experience is now integrated directly into the OpenScape Business interface, bringing a single, modern experience to every user.

Expanded Workflow Studio Capacity

Greater capacity for building and running automated workflows, extending what customers can do out of the box.



Deeper Mitel 6900 Series Phone Support

Stronger integration with Mitel's 6900 Series desk phones, accelerating migration and protecting existing customer investment.

Strengthened Hybrid Cloud Foundation

A more robust hybrid cloud foundation that reinforces OpenScape Business as the all-in-one path from on-premises to true hybrid Unified Communications.

Four meaningful advances — full Mitel WX integration, expanded Workflow Studio capacity, deeper 6900 Series support, and a stronger hybrid cloud foundation — open new commercial opportunities across the installed base and new logo accounts.

mitel.com



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PT-MCS04-0202-EN

Portfolio A-Z

Mitel OpenScape Business V4 Documents

Mitel OpenScape Business V4 — Advanced Hybrid-UC- und Telefonie-Kommunikationslösung für KMU



Mitel OpenScape Business ist die „All-in-One“-Lösung für Sprache und UC, speziell entwickelt für kleine und mittlere Unternehmen (KMU). V4 ist die neueste Version dieser hybriden UC- und Telefonie Plattform und bringt vier bedeutende Neuerungen, die neue Möglichkeiten sowohl im Bestandskundengeschäft als auch bei Neukunden eröffnen: vollständige Integration der Mitel WX-Lösung, erweiterte Workflow-Studio-Kapazität, tiefere Unterstützung für die Mitel 6900-Serie sowie eine gestärkte hybride-Cloud-Konnektivität. V4 steht allen OpenScape Business Kunden und Partnern mit einer aktiven Software Assurance (SWA)-vereinbarung zur Verfügung.

Mitel OpenScape Business basiert auf zukunftsweisenden Technologien und bietet kleinen und mittleren Unternehmen alles, was sie für ihre individuellen und vielfältigen Kommunikationsanforderungen benötigen — vereint in einer einzigen, flexiblen, skalierbaren und sicheren Lösung mit verschiedenen Bereitstellungsmodellen (On-Premise, Hosted, Private Cloud-basiert oder kombiniert) und Vermarktungsmodellen (CAPEX und OPEX). Die Architektur ermöglicht den Einsatz unabhängig von der bestehenden Telefonie-Infrastruktur — Klassische Telefonie, IP oder DECT. Mitel OpenScape Business bietet Unternehmen stets die passende Lösung für bis zu 500 Teilnehmer bzw. 2.000 Teilnehmer in einem Netzwerk.

Ne V4 ist die neue, gemeinsame hybride Workforce Experience (Mitel WX) nun direkt als hybride Lösung in die OpenScape Business-Oberfläche integriert und sorgt für ein einheitliches, modernes Nutzererlebnis für jeden Anwender. Von erweiterter Telefonie bis hin zu einer funktionsreichen UC-Lösung lässt sich OpenScape Business einfach skalieren und wächst mit dem Unternehmen, während sich die Kommunikationsanforderungen weiterentwickeln — zusätzlich gestärkt durch das cloudbasierte Unified Phone und später in diesem Jahr durch die Mitel WX-Lösung.

Key facts

All-In-One- Lösung für kleine und mittlere Unternehmen:

- Integrierte Sprachdienste, Präsenzmanagement, Drag&Drop-Konferenz, visuelle Voicemail, AutoAttendant, Web Collaboration, Multimedia Contact Center, Instant Messaging, Mobility, Verzeichniszugriff mit Datenbankanbindung, Fax, Integration in Geschäftsprozesse und vieles mehr
- Vollständige Integration der Mitel WX-Oberfläche — eine einheitliche, moderne hybride Workforce Experience, direkt in die OpenScape Business-Oberfläche integriert
- Erweiterte Workflow-Studio-Kapazität — größere Kapazität für den Aufbau und Betrieb automatisierter Workflows und damit mehr Möglichkeiten für Kunden von Haus aus
- Tiefere Unterstützung für die Mitel 6900-Serie — stärkere Integration mit den Desktop Endgeräten der Mitel 6900-Serie, was die Migration beschleunigt und bestehende Kundeninvestitionen schützt
- UC-Clients, individuell auf die Bedürfnisse der Belegschaft abgestimmt
- Integrations- und Interworking-Optionen mit Microsoft Teams
- Mobility-App Unified Phone (später in diesem Jahr Mitel WX) mit integrierten UC- und Telefoniediensten für Android und iOS
- Für Kunden mit einem Standort oder netzwerkweite Lösungen mit mehreren Standorten
- V4-Software erfordert als Basis die V3-Mainboard-Technologie oder OpenScape Business S

Links

- Mitel Document Center

Status

Country: Germany
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Current Status: Document Release

Mitel OpenScape Business V4

Important links to follow up:

OpenScape Business V4 Portfolio Homepage (Content Hub, Mitel Partner Portal login required)

<https://nuxeo.unify.com/nuxeo/site/php/homepage?page=21&pid=1000237&permanent=1&source=SAMLSSO>

OpenScape Business V4 Sales Release Bulletin (login required):

<https://nuxeo.unify.com/nuxeo/site/proxy/nxdoc/view/raw/d0cb4055-3dc2-40da-a3b395b15927af4d?source=SAMLSSO>

OpenScape Business V3 Phase Out Bulletin (login required)

<https://nuxeo.unify.com/nuxeo/site/proxy/nxdoc/view/raw/60935277-530c-41ec-a946-fcd0277cdec3?source=SAMLSSO>



- Start modernization discussions with V4 now and identify opportunities
- Proactively approach existing customers (keyword: upgrade to the V3 mainboard / OSBiz S / 400).
- Highlight the added value of hybrid deployment scenarios.
- Continue selling UC Entry (Unify Phone) – the perfect foundation for Mitel WX.
- Get familiar with Workflow Studio and Mitel SIP-DECT – these applications make the difference!

